

**Part 1:**

**Analysis of Bottlenecks**

**Problem Description**

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**Consequences**

low

middle

high

verbal:

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**Problem-Allocation**

Infrastructure		Service	
Track	Terminal	Administr.	Engineering

**Part 2:**

**Deduced Action**

**Spezification of the Solution**

Problem-solving Approach				
Responsibility				
Investment needs in T€	0	<100	100 ... 1.000	> 1.000
Organisational needs	none	low	middle	high
Time need	immediately	short-term	middle-term	long-term
Expected benefit	low	middle	high	vast

**Best Practice examples known?**

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