

D.T3.2.1 JOINT PILOT EVALUATION REPORT (JPER)

Joint pilot evaluation report - final version

Version 2
05 2020



Content of the report

1. Introduction and the methodology
2. Questioners
3. Surveys per countries
 - 3.1 Croatia
 - 3.1.1 Croatia - citizens
 - 3.1.2 Croatia - public sector and stakeholders
 - 3.2 Italy
 - 3.2.1 Italy - citizens
 - 3.2.2 Italy - public sector and stakeholders
 - 3.3 Poland
 - 3.3.1 Poland - citizens
 - 3.3.2 Poland - public sector and stakeholders
 - 3.4 Slovenia
 - 3.4.1 Slovenia - citizens
 - 3.4.2 Slovenia - public sector and stakeholders
4. Surveys per project
 - 4.1 Citizens
 - 4.2 Public sector and stakeholders
5. Conclusions

1. Introduction and the methodology

As the main objectives of WP3 were to improve benefits for the citizens and to enable better project management of public historical castle parks and historic gardens the main goal of the *Join evaluation pilot report* was to test the results of the project work through the evaluation of of the pilot actions as they were executed on the basis of the new knowledge developed in the project.

To get the most relevant opinions we decided to conduct the surveys among the citizens - the visitors of the parks, local stakeholders and public administration representatives.

Focuses of the survey content were two:

1. Outcomes of the project
2. Tools tested on the sites

We defined the topics of the survey related to the outcome of the project and tools tested on the sites. To collect proposals for the specific developed tools, the form for the project partners were prepared.

<p>Nature & Heritage preservation:</p> <p>Assesment criteria:</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	<p>Accessibility:</p> <p>Assesment criteria:</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	<p>Educational role:</p> <p>Assesment criteria:</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>
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<p>Citizens General public</p>	<p>Public sector Interest groups including NGOs</p>	<p>Stakeholders Local public authority Regional public authority Sectoral agency</p>
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<p>Questionnaire</p> <p>Possible questions:</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	<p>Questionnaire</p> <p>Possible questions:</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>	<p>Questionnaire</p> <p>Possible questions:</p> <p>.....</p> <p>.....</p> <p>.....</p> <p>.....</p>
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Form developed at Faculty of Architecture UL to collect the specific topics for the questioners.

2. Questionnaires

Two types of questionnaires, which were translated to the national languages, were developed:

- A. for citizens
- B. for public sector and stakeholder.

All partners with pilots conducted surveys about the outcomes of the pilots and tools tested on sites for all pilot actions. Our aim was to survey 500 people among: citizens, public sector, and stakeholders.

To conduct the survey, we decided to use the online survey system 1KA-spletne ankete. It provides good accessibility and enable good data analytics.



Q8 - How much do you think the park will contribute to creation of new jobs?

- it will not contribute at all
- it will contribute very little
- it will contribute to some extent
- it will contribute a lot

Q9 - How much do you think will the park contribute to the recognition of the area?

- it will not contribute at all
- it will contribute very little
- it will contribute to some extent
- it will contribute a lot

Q10 - Please rate how much you agree with the following statements:

	completely disagree	disagree	neither agree nor disagree	agree	completely agree
The park is of great benefit for the citizens.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The park helps me to know more about the history of the area.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The park is attractive for the tourists.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The park is friendly for families.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The park is friendly for disabled (people with difficulty at walking, wheelchairs, blind, hearing impaired...).	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I will visit the park again.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The park is important for the area.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Because of the park I know more about the natural heritage of the area.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Because of the park I know more about the cultural heritage of the area.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Typical page of the questionnaire for the citizens, which was translated to the national languages.

1KA
 ENKLJIK ANKETA **curtural heritage visitors**

Here we write a short introduction..Dear visitor of the park, Please take a few moments and complete this survey by clicking on Next page.

Q1 - At the beginning we kindly ask you for some demographic data, which will be only used for the purpose of statistical analyses.

Q2 - What is your gender?

- male
- female

Q3 - What is your age group

- less than 18 years
- 18 to 25 years
- 25 to 35 years
- 36 to 45 years
- 46 to 55 years
- 56 to 65 years
- more than 66 years

Q4 - Do you live ..

- in the town where the park is.
- less than 10 km from the park.
- between 11 to 20 km from the park.
- more than 25 km from the park.

Q5 - Is this your first visit to the park?

- yes
- no

Q6 - Did the new services offered by the park meet your expectations?

- yes
- no

Q7 - How much do you think the park will contribute to the well being of citizens?

- it will not contribute at all
- it will contribute very little
- it will contribute to some extent
- it will contribute a lot

Numbers of respondents by the country and by the type of the respondents:

	citizens	public sector & stakeholders	together
Croatia	80	68	148
Italy	90	32	122
Poland	39	12	51
Slovenia	65	65	130
all	274	177	451

As seen from the table we were not able to reach the number of 500 people surveyed. The reason for that was pandemic situation, but the reached number 451 enables us to get enough responses.

3. Surveys per countries



EVALUATION REPORT - CROATIA CITIZENS



Evaluation survey - Croatia

There were 80 respondents to the survey, the majority was from the town where the park is or surrounding area.

Visitors to the park gave a very positive evaluation of the parks.

In general, respondents to the survey believe the parks will be beneficial to the citizens and will contribute to the recognition of the area.

In general, they have a positive attitude towards the park - vast majority of the respondents agree the park is important for the area (91 %), a majority of respondents (88 %) will visit the park again. Respondents highly agree that park is friendly for families, that park is attractive for tourists, parks also help to know more about the history of the area.

Respondents also agree that the park is beneficial for the citizens (78 %).

Less than 70 % of respondents agree or completely agree with the statements:

- Because of the park I know more about the cultural heritage of the area. (69 %)
- Because of the park I know more about the natural heritage of the area. (67 %)
- The park is friendly for disabled (people with difficulty at walking, wheelchairs, blind, hearing impaired...). (63 %)
- The park offers innovative ways to learn. (59 %)

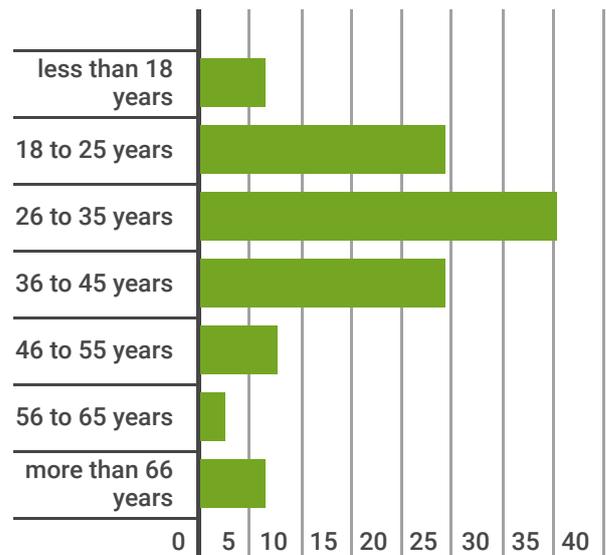
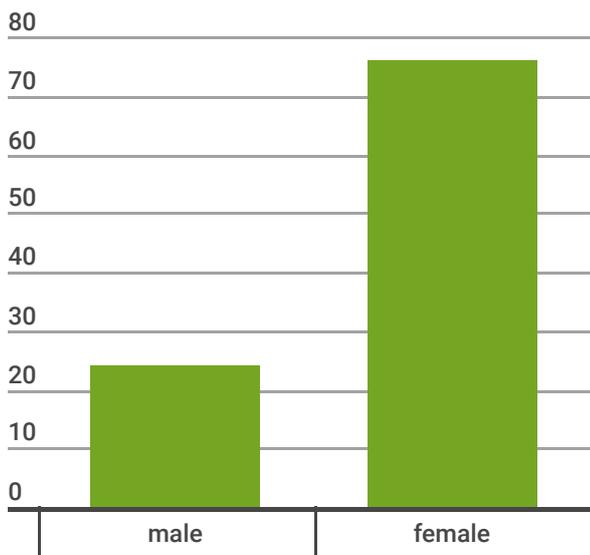


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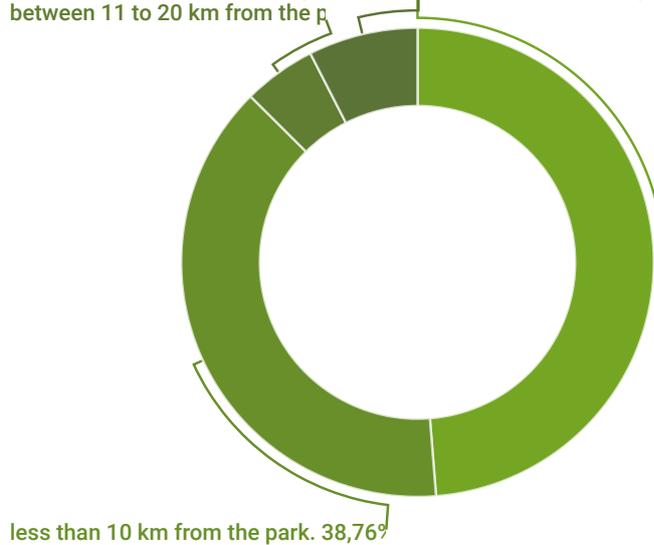
A feeling that provides, as if you are in another time when you look around.

Demographics of respondents

In Croatia 80 people responded to the survey. Among them there were 76 % female and 24 % male. The majority lives in the same city as the park is (49 %) or nearby (less than 10 km from the park) (39 %). Majority of respondents is between 26 and 35 years (36 %), followed by the age group 36 to 45 years (24 %) and 18 to 25 years (24 %)



more than 20 km from the park. 7,49% in the town where the park is. 48,75%
between 11 to 20 km from the p

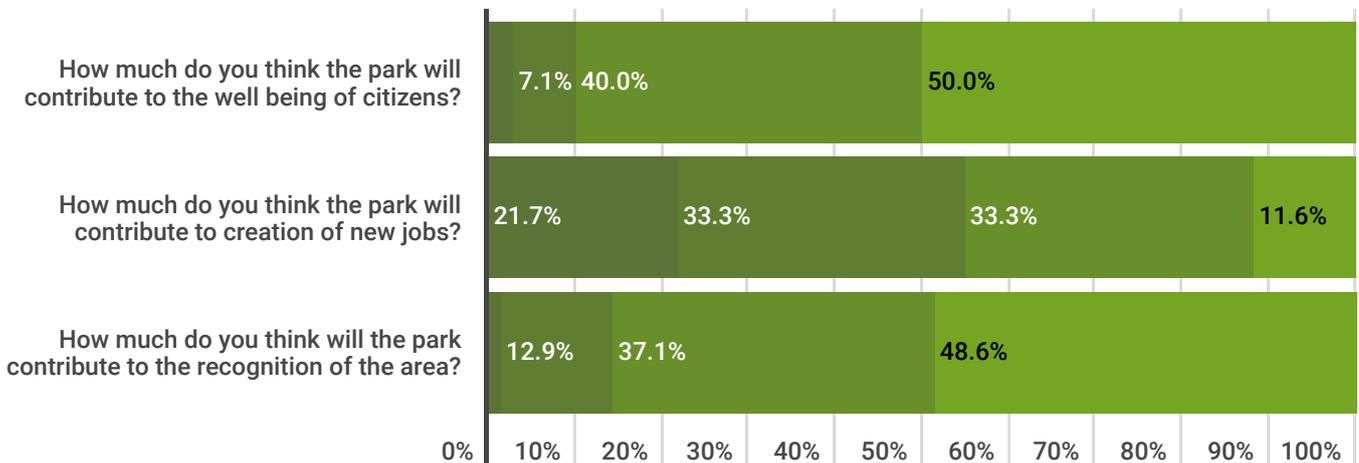
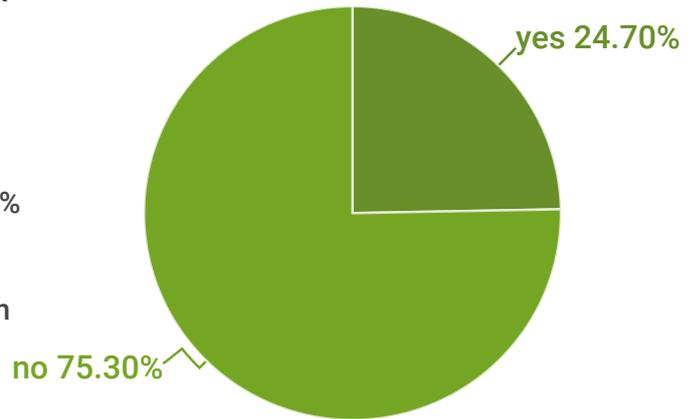


Evaluation of the park

For the majority of respondents, this was not the first visit to the park - 81 % has already visited it and only for 19 % it was the first visit.

Is this your first visit to the park?

The vast majority of the visitors was satisfied with what they have seen and experienced. There were 82 % of visitors who said that the new services met their expectations. There are 50 % of respondents who think the park will contribute a lot to well being of the citizens, also 49 % think it will contribute a lot to the recognition of the area. The respondents are more sceptical about the creation of new jobs - there are 12 % who think the park will contribute a lot and 33 % who think the park will contribute to some extent to creation of new jobs. Also 22 % of respondents think the park will not contribute to creation of new jobs.



- it will not contribute at all
- it will contribute very little
- it will contribute to some extent
- it will contribute a lot

Attitudes towards the park and opinions on tools used

The visitors of the park were asked their opinion about the park - on the five-point scale they rated the agreement with the statements about the park (from completely disagree to completely agree). In general, they have a positive attitude towards the park - vast majority of the respondents agree the park is important for the area (91 %), a majority of respondents (88 %) will visit the park again. Respondents highly agree that park is friendly for families, that park is attractive for tourists, parks also help to know more about the history of the area. Respondents also agree that the park is beneficial for the citizens (78 %).

Less than 70 % of respondents agree or completely agree with the statements:

- Because of the park I know more about the cultural heritage of the area. (69 %)
- Because of the park I know more about the natural heritage of the area. (67 %)
- The park is friendly for disabled (people with difficulty at walking, wheelchairs, blind, hearing impaired...). (63 %)
- The park offers innovative ways to learn. (59 %)

The graphics below show the share of respondents who said they agree or completely agree with the statements.

The park is important for the area.



I will visit the park again.



The park is friendly for families.



The park is attractive for the tourists.



The park helps me to know more about the history of the area.



The park is of great benefit for the citizens.



Because of the park I know more about the cultural heritage of the area.



Because of the park I know more about the natural heritage of the area.



The park is friendly for disabled (people with difficulty at walking, wheelchairs, blind, hearing impaired...).



The park offers innovative ways to learn.



Respondents were also asked, what they liked about the park and what would be the suggestions for change (if any).

We can say that visitors liked revitalized parks, they liked natural indigenous environment, green environment, paths around the castle (Bedekovčina), information tables, adaptation for the disabled (blind, less mobile), In Varaždin respondents liked designed educational parts, harmony of natural and cultural heritage, as a whole. a feeling of peace, quiet and comfort while walking.



Harmony of natural and cultural heritage, as a whole. a feeling of peace, quiet and comfort while walking.

Adoptation for blind people



it is wonderful that we have this park, the potential for further landscaping is great and there is a platform for development and modernization.

Greenery, cleanliness of the space, beautiful views, harmony of buildings



The park is beautifully landscaped, there is a lot to see and is ideal for walking.

Handrail for less mobile people.

The visitors also had some constructive suggestions for the park - mainly continuation of the maintenance of the parks, the respondents suggested informative boards where the history would be explained (Bedekovčina), also boards about the natural features of the forest area.

Suggestions:

”

It would be good for the pathway to become an educational path that would show in a few steps the history of Bedekovčina, and thus the history of the castle and its surroundings. With good text and photographs, with the help of relevant sources, an instructive text can be compiled (which can also be translated into English).

It would be interesting to organize educational guides for primary and preschool children.

”

Maintain the existing level of tidiness and obvious care for this space.

It is necessary to indicate on the board to the visitors that it is possible to make a circular tour along the rampart.



EVALUATION REPORT - CROATIA STAKEHOLDERS AND PUBLIC SECTOR



Evaluation survey - Croatia

There were 68 stakeholders and public institutions representatives who responded to the survey. Mainly they were from educational institutions, local public authority, and public administration.

The stakeholders didn't give a very positive evaluation of the parks.

There is only one-quarter of respondents who think a park will contribute a lot to well being of the citizens and one third who think it will contribute to some extent. The majority think the park will contribute to the recognition of the area only to some extent. Regarding creating new jobs, no one thinks the park will contribute a lot - the majority think it will not contribute at all (48%) or very little (38 %).

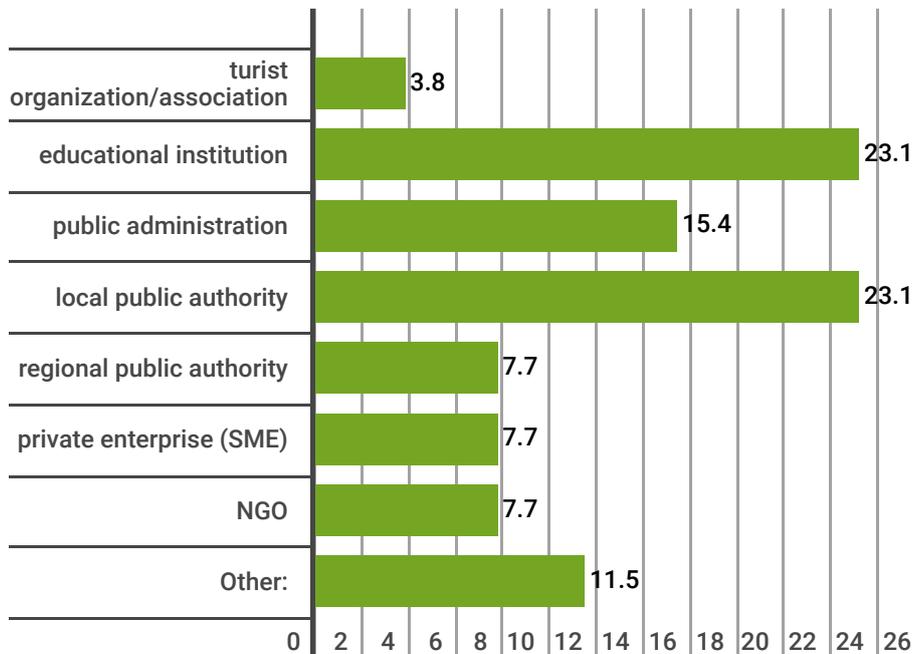
In general, they have quite a low attitude toward the park. Respondents agree the most with the statement, that the park is important for the area (86 %) and it is friendly for the families (71 %) the least they agree that the park is friendly for disabled (29 %) and offers innovative learning possibilities (19 %).

Stakeholders don't see many possibilities for small business (SME), less than one-third of respondents agrees that the park offers the possibility to strengthen capacities of the public and private sector and a bit more than one third agree that the park offers the potential for sustainable economic growth.

According to the results, some of the services of the park should be improved.

Demographics of respondents

In Croatia, 68 stakeholders responded to the survey. Mainly they were from educational institutions (23 %), local public authority (23 %), and public administration (15 %).



Have you visited the revitalized park already?



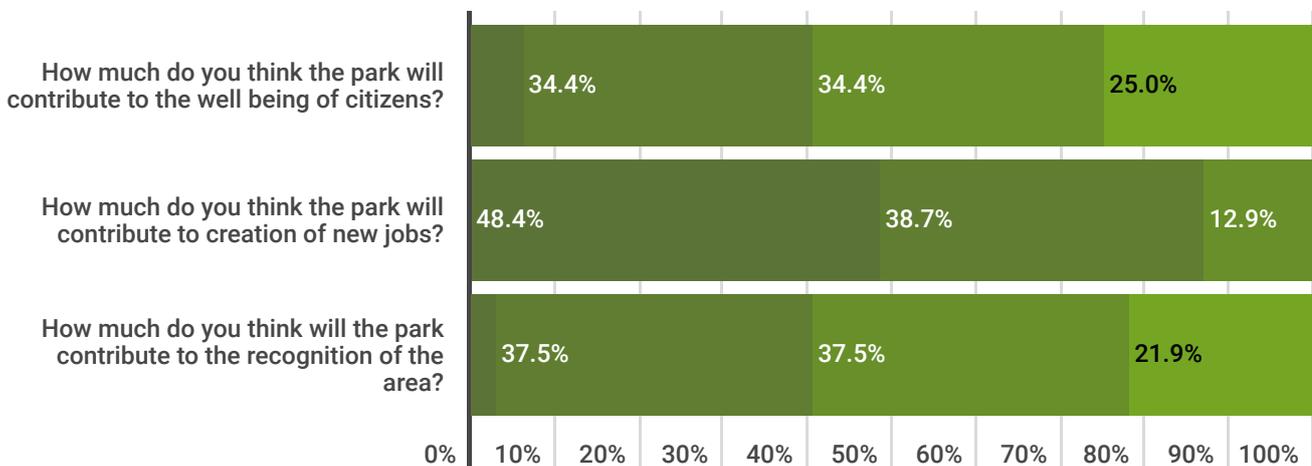
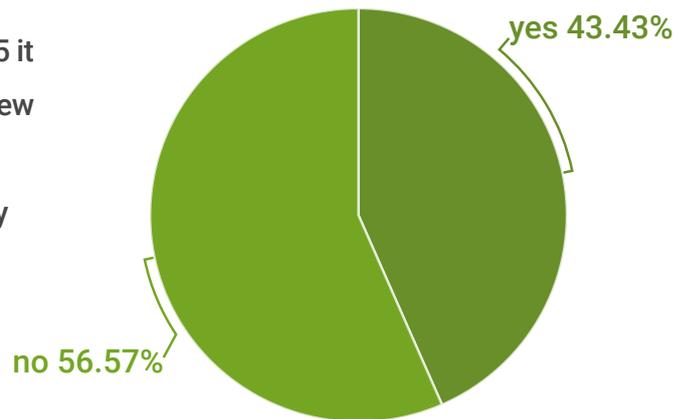
There are 60 % who visited the park after revitalization, of those 97 % have also visited the park before the revitalization

Evaluation of the park

Of the respondents, who have visited the park, only 43 % said, that the new services offered by the park have met their expectations, which we consider quite low.

There are only 25 % who think a park will contribute a lot to well being of the citizens and 34 % who think it will contribute to some extent. Similar results are seen in the recognition of the area - 22 % think a park will contribute a lot to the recognition of the area and 37,5 it will contribute to some extent. Regarding creating new jobs, no one thinks the park will contribute a lot - the majority think it will not contribute at all (48%) or very little (38 %), only 13 % think it will contribute to some extent. .

Did the new services offered by the park meet your expectations?



- it will not contribute at all
- it will contribute very little
- it will contribute to some extent
- it will contribute a lot

Attitudes towards the park

The stakeholders, who have visited the park already were asked their opinion about the park - on the five-point scale, they rated the agreement with the statements about the park (from completely disagree to completely agree). In general, they have quite low attitude towards the park.

Respondents agree the most with the statement, that the park is important for the area (86 %) and it is friendly for the families (71 %).

The statements rated the lowest were:

Because of the park the visitors will know more about the natural heritage of the area. (52 %)

Because of the park the visitors will know more about the cultural heritage of the area. (48 %)

The park is of great benefit for the citizens. (46 %)

The park is friendly for disabled. (29 %)

The park offers innovative ways to learn. (19 %)

The graphics below show the share of respondents who said they agree or completely agree with the statements.

The park is important for the area.



The park is friendly for families.



The park is attractive for the tourists.



The park will help the visitors to know more about the history of the area.



Because of the park the visitors will know more about the natural heritage of the area.



Because of the park the visitors will know more about the cultural heritage of the area.



The park is of great benefit for the citizens.



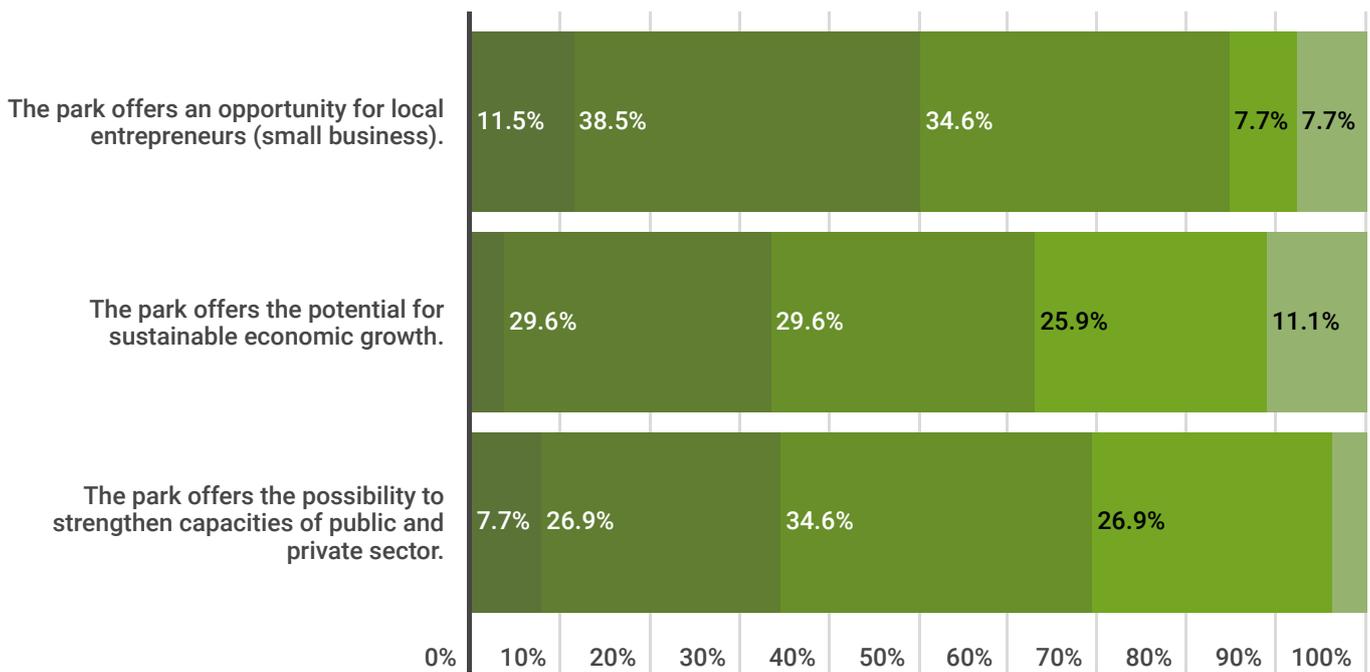
The park is friendly for disabled (people with difficulty at walking, wheelchairs, blind, hearing impaired...).



The park offers innovative ways to learn.



The stakeholders were also asked their opinion if the park offers an opportunity for local entrepreneurs, if it offers the potential for sustainable economic growth and the possibility to strengthen capacities of public and private sector.



completely disagree
 disagree
 neither agree nor disagree
 agree
 completely agree

In general, they more disagree agree than agree with the listed statements, but many of them are also undecided. There are 31% who agree or completely agree that the park offers the possibility to strenghten capacities of public and private sector, 35 % can not agree or disagree and 34 % disagree or completely disagree.

There are 37 % who agree or completely agree with the statement "The park offers the potential for sustainable economic growth." - and 33 % who disagree or completely disagree with that.

The least of the respondents agree with the statement "The park offers an opportunity for local entrepreneurs (small business)." - there are 15 % who agree or completely agree and 50 % disagree or completely disagree.

Respondents were also asked, what they liked about the park and what would be the suggestions for change (if any).

As positive respondents mentioned atmosphere, general impression, it is pleasant to stay, but it doesn't have much content.

”

Atmosphere, promenade

Aesthetics and appearance of the park.

”

Pleasant to stay. No significant new content.

Trees, plants, flowers

The visitors also had some constructive suggestions for the park - several times winter activities were mentioned - in particular, skating ring in the park - as one of the respondents said: The park should be used more, but not in the style of digging for a skating rink, because Capuchin Square was built for that, it should be used for activities that do not disturb the park so much. they suggest the museum is open all day, with the possibility of refreshment (bar). respondents also suggest more content, educational boards, more content for children and young people (but not skating rink).

One of the respondents had the following comment: "There is no content other than a few benches and which board, poorly maintained roads prevent movement with prams, need more seating, information / educational materials on cultural and natural heritage, non-invasive facilities for children (eg invasive red slide, non-invasive is organic shaped, metal climber - bent bar) even if the red slide that descends from the ramparts can also be an artistic element in the space :), elements that are associated with the past are missing, such as water-grab as some small intervention, etc."

Suggestions:

”

Introduce additional content.

Innovative catering facilities.

”

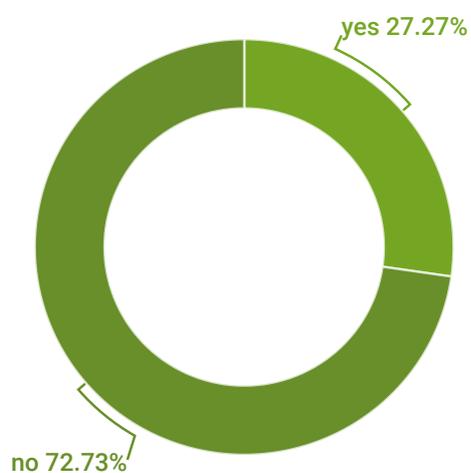
Remove flower beds that have been placed in the wrong place, fix the paths with the right ecological base, make a study of the revitalization of the entire area, remove ivy from all stone surfaces and remove it from the trees.

Lighting throughout the park.

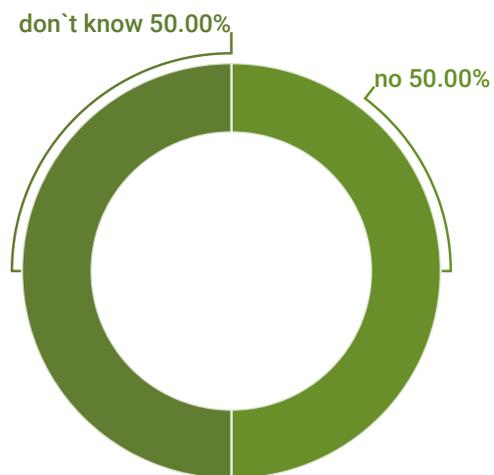
”

Not to give concessions for winter activities and devastation

Stakeholders, who haven't visited the park yet were asked if they have heard of the HICAPS project and revitalization of the park in the city. Smaller share has heard of it - 27 % which represents 6 people.



Have you heard of HICAPS project?



Do you see some business opportunity for your institution within the park?

The respondents didn't see any business opportunities within the park.



EVALUATION REPORT - ITALY CITIZENS



Evaluation survey - Italy

There were 90 respondents to the survey, the majority was from the town where the park is or surrounding areas.

Visitors to the park gave a very positive evaluation of the park.

Almost all of the respondents agree the park is of great benefit for the citizens (99 %), 98 % said, they will visit the park again, the vast majority agrees that the park is important for the area (98 %) and it helps to know more about the history of the area (97 %). Respondents highly agree that the park is friendly for the families (96 %) and attractive for the tourists (94 %). It also helps to know more about the cultural and natural heritage of the area (93 %) and it offers innovative ways to learn (92 %).

The only issue, where some improvements could be done is the friendliness of the park for the disabled - only 52 % of the visitors think the park is friendly for the disabled visitors, the respondents to the survey have mentioned there is no parking for disabled.



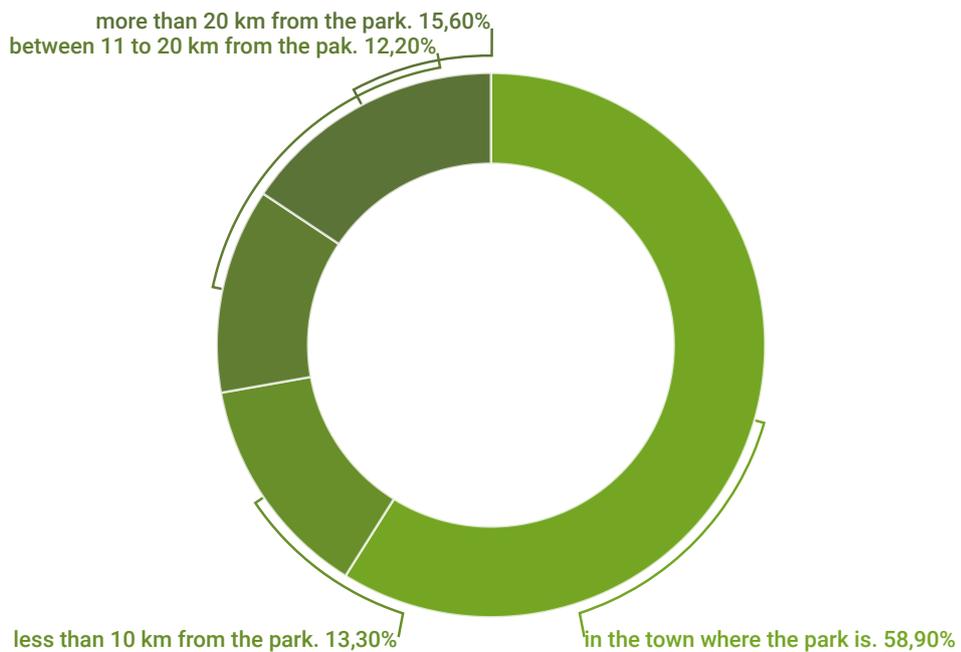
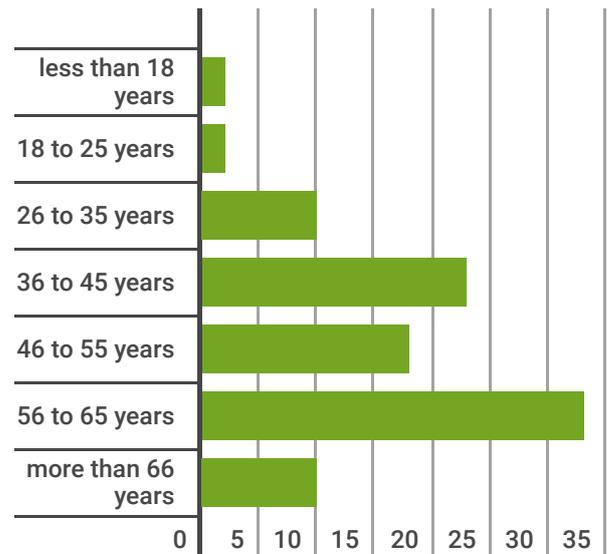
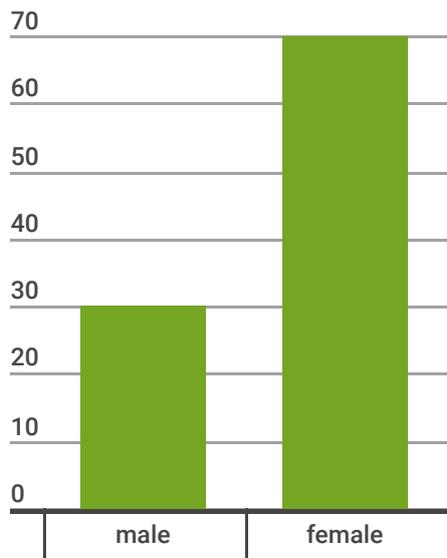
”

**Serenity, silence and immensity
of the natural landscape.**

Demographics of respondents

In Italy 90 people responded to the survey. Among them there were 70 % female and 30 % male. The majority lives in the same city as the park is or nearby (less than 10 km from the park) - 72 %.

Majority of respondents is between 56 and 65 years (33 %), followed by the age group 36 to 45 years (23 %) and 46 to 55 years (18 %)

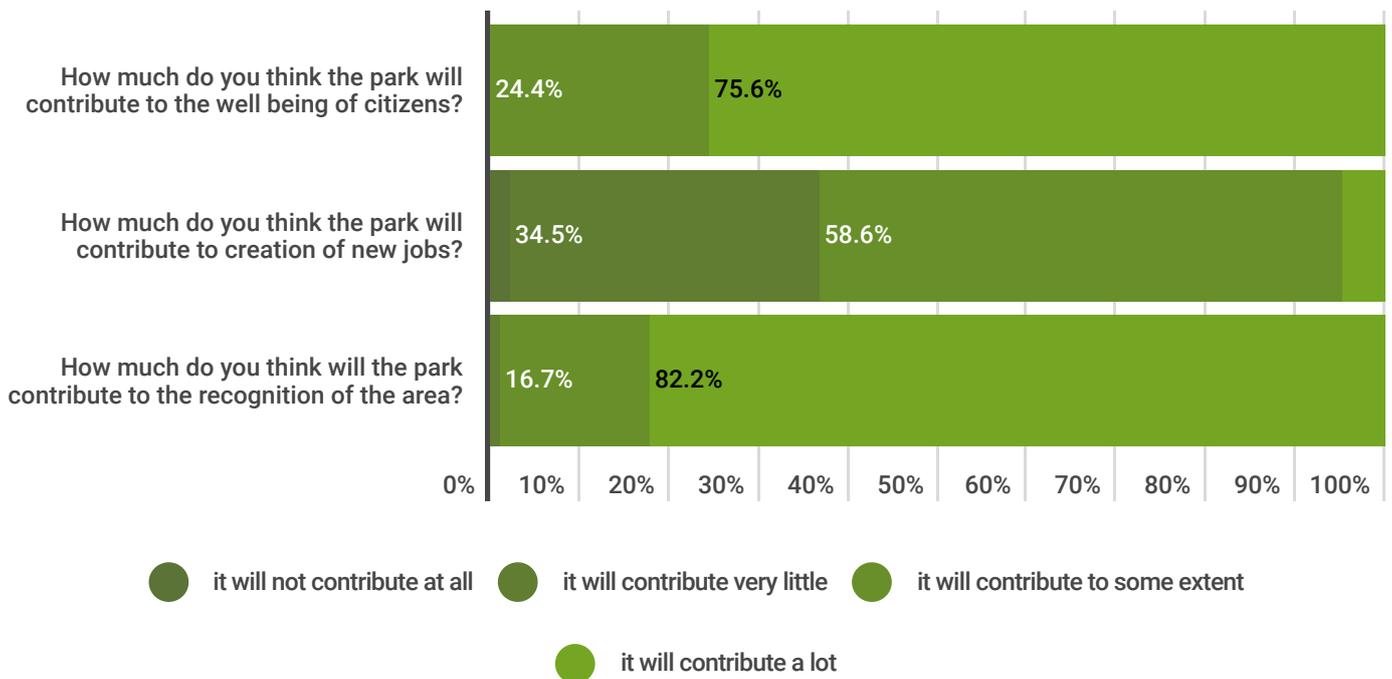
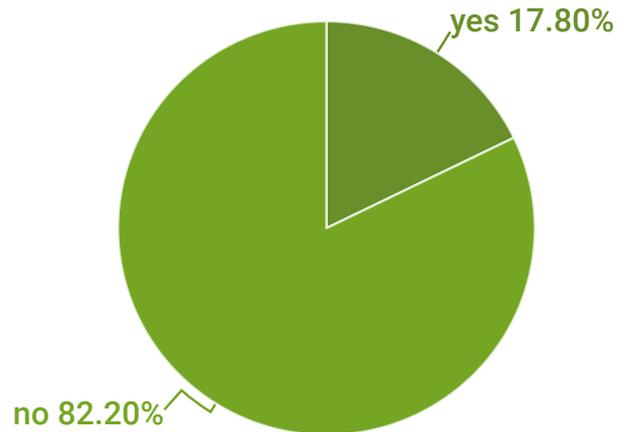


Evaluation of the park

For the majority of respondents, this was not the first visit to the park - 82 % has already visited it and only for 18 % it was the first visit.

The vast majority of the visitors was satisfied with what they have seen and experienced. There were 99 % of visitors who said that the new services met their expectations, and they think the park will contribute to well being of the citizens, to some extent it will even contribute to the creation of new jobs and it will contribute to the recognition of the area. All visitors (100 %) believe the park will to at least to some extent contribute to the well being of the citizens (76 % believe it will contribute a lot). Also 82 % of respondents think, the park will contribute a lot to the recognition of the area. Also regarding the creation of jobs respondents are very positive - there are 63 % who believe the park will contribute to creation of new jobs at least to some extent. Only 2 % of respondents think the park will not contribute to creation of new jobs at all.

Is this your first visit to the park?

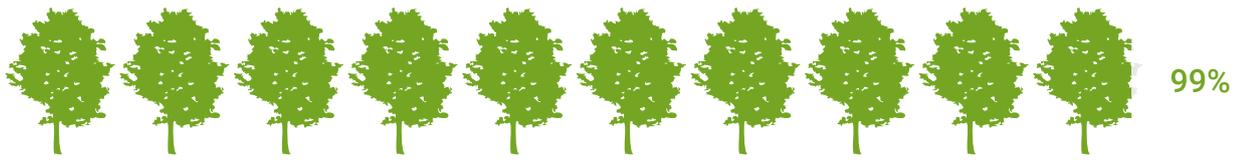


Attitudes towards the park and opinions on tools used

The visitors of the park were asked their opinion about the park - on the five-point scale, they rated the agreement with the statements about the park (from completely disagree to completely agree). In general, they have a very positive attitude towards the park - almost all of the respondents agree the park is of great benefit for the citizens (99 %), 98 % said, they will visit the park again, the vast majority agrees that the park is important for the area (98 %) and it helps to know more about the history of the area (97 %). Respondents highly agree that the park is friendly for the families (96 %) and attractive for the tourists (94 %). It also helps to know more about the cultural and natural heritage of the area (93 %) and it offers innovative ways to learn (92 %)

The graphics below show the share of respondents who said they agree or completely agree with the statements.

The park is of great benefit for the citizens.



I will visit the park again.



The park is important for the area.



The park helps me to know more about the history of the area.



The park is friendly for families.



The park is attractive for the tourists.



Because of the park I know more about the natural heritage of the area.



Because of the park I know more about the cultural heritage of the area.



The park offers innovative ways to learn.



As can be seen from the graphics, respondents mainly highly agreed with all the statements. The statement, where the agreement was much lower was the friendliness of the park for disabled - only 54 % agreed that the park is friendly for the disabled. Here some further improvements can be done.

The park is friendly for disabled (people with difficulty at walking, wheelchairs, blind, hearing impaired...).



Respondents were also asked, what they liked about the park and what would be the suggestions for change (if any).

Our general impression is, that visitors were very satisfied with the results of the renovation. They like the fact there is a green area near the city center, they appreciate the variety of vegetation and monumental trees. The park is well maintained, it gives people from the possibility to be in nature.

”

Large well-kept spaces and interesting plants to capture their beauty especially in the autumn with its colors and in the spring-summer period for their beauty and freshness.

Being a public city park and, at the same time, a wild hill.

”

It was the first time I visited it and I received a very positive impression.

The very large dimensions and the careful maintenance of the park, because it is very well cared for.

”

The idea of immersing yourself in a well-kept green area and its scents while being a few steps from the center.

Being able to walk in nature and breathe clean air.

The visitors also had some constructive suggestions for the park - they suggest a renovation of vila Ghigi, they would add boards with information about plants as well as orientation boards. It was also mentioned, there is no toilet and parking for the disabled. They also suggest refreshment points. They mentioned several times, there is not enough illumination in the evening - there are many dark areas. There was also a suggestion for increased guided visits and initiatives to the park (for example visits for foliage and summer evenings for star gazing). Also, games for children were suggested.

Some suggestions:



Villa Ghigi should be renovated and should have an information point and a coffee restaurant inside

Equip it with appropriate signage for orientation



I would like to have tags with the name and some information on the plant installed from the most interesting trees, from a scientific and cultural point of view. For example, write next to the persimmons of the row that it was Ghigi himself who planted them.

There is no refreshment point and toilet.



Games for children.

Bike-tourism assistance points.

Illumination of walls is fascinating aesthetically but it is not useful for the cycle path in the evening.



EVALUATION REPORT - ITALY STAKEHOLDERS AND PUBLIC SECTOR



Evaluation survey - Italy

There were 32 stakeholders and public institutions representatives who responded to the survey. Mainly they were from tourist organizations, private enterprises, and public administration.

The stakeholders gave a very positive evaluation of the parks.

All asked stakeholders agreed the park will contribute to the well being of the citizens, also a great majority thinks, the park will contribute to the recognition of the area. Regarding creating new jobs, no one thinks the park will contribute a lot - the majority think it will contribute a little (50 %) or to some extent (46 %).

They have a very positive attitude towards the park in all aspects. They all agree (100 %), the park is of great benefit for the citizens, it is important for the area, attractive for tourists and friendly for families.

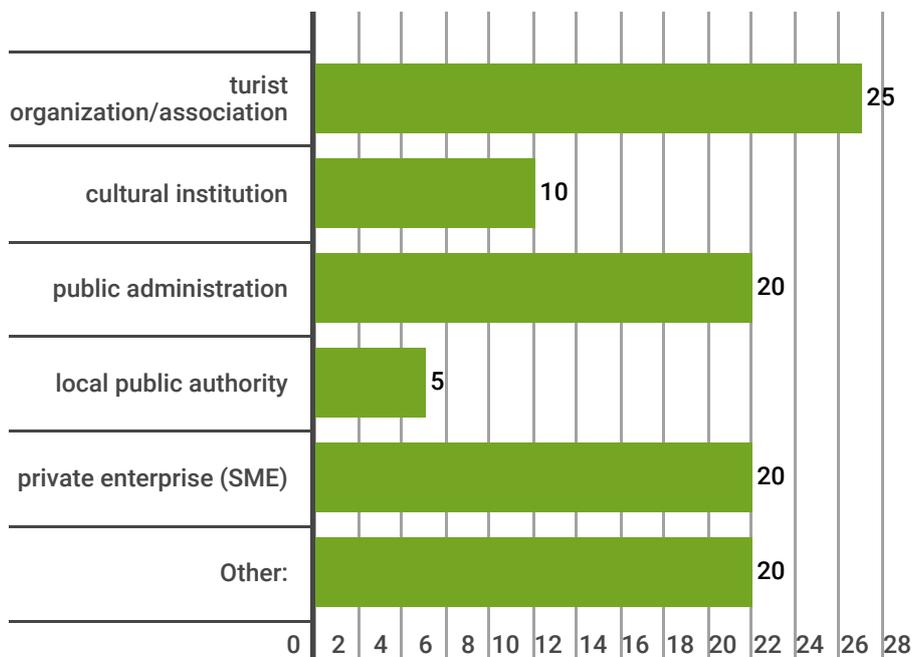
The only issue, which might need some attention is friendliness for the disabled.

Stakeholders also agree that the park offers a possibility to strengthen the capacities of the public and private sector (87 % agree or completely agree). Also, 75 % of asked stakeholders agree or completely agree that the park offers the potential for sustainable economic growth, half of the respondents agree or completely agree the park offers an opportunity for local entrepreneurs.

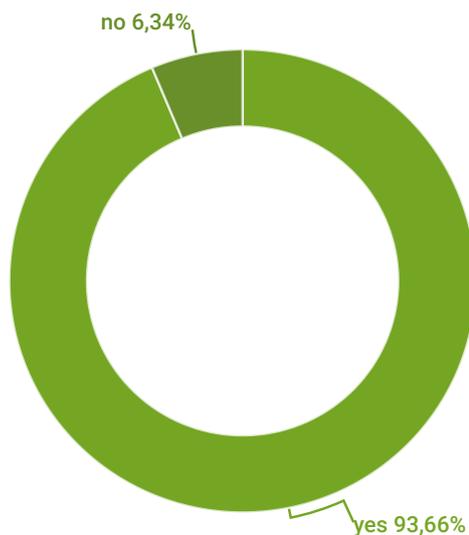


Demographics of respondents

In Slovenia 65 stakeholders responded to the survey. Mainly they were from tourist organizations (25 %), private enterprises (20 %) and public administration (20 %).



Have you visited the revitalized park already?



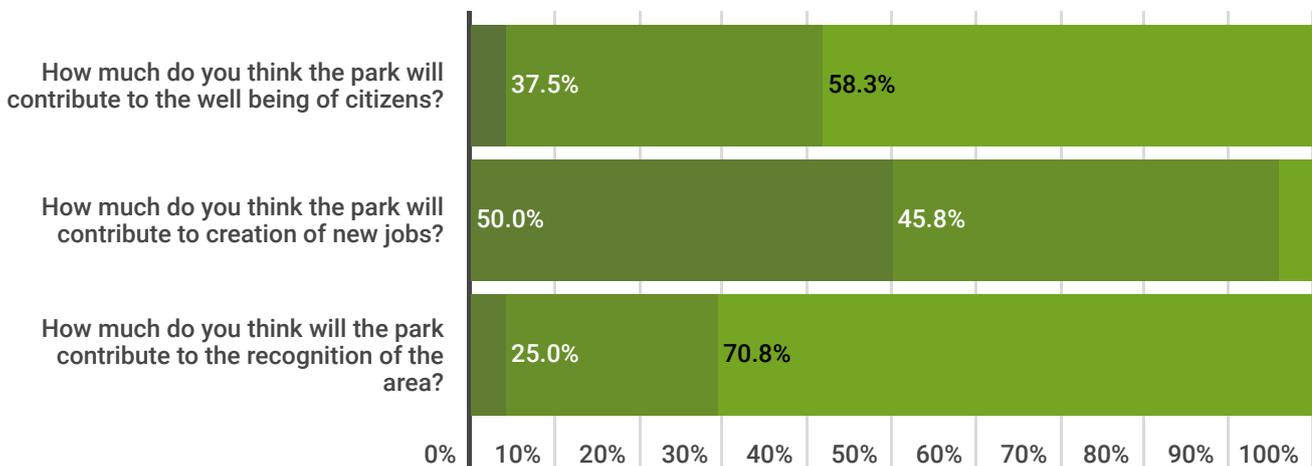
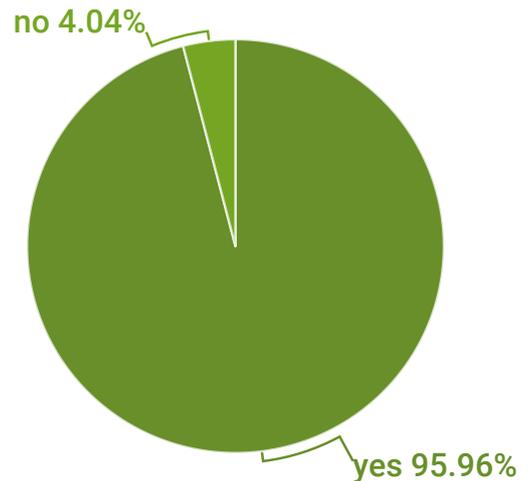
There are 94 % % who visited the park after revitalisation. Of those 73 % have visited the park also before revitalisation.

Evaluation of the park

The majority of respondents, who have already visited the park said, that the new services offered by the park have met their expectations.

All respondents agreed the park will contribute to the well being of the citizens (58,3 % think it will contribute a lot and 37,5 % think it will contribute to some extent). Also great majority thinks, the park will contribute to the recognition of the area (70 % think it will contribute a lot, 25 % think it will contribute to some extent and 4 % think it will contribute very little). Regarding creating new jobs, no one thinks the park will contribute a lot - majority thinks it will contribute a little (50 %) or to some extent (46 %).

Did the new services offered by the park meet your expectations?



- it will not contribute at all
- it will contribute very little
- it will contribute to some extent
- it will contribute a lot

Attitudes towards the park

The stakeholders, who have visited the park already were asked their opinion about the park - on the five-point scale, they rated the agreement with the statements about the park (from completely disagree to completely agree). In general, they have a very positive attitude towards the park in all aspects. They all agree (100 %), the park is of great benefit for the citizens, it is important for the area, attractive for tourists and friendly for families.

The only issue, which might need some attention is friendliness for the disabled - only 57 % of stakeholders agree or completely agree the park is friendly for the disabled.

The graphics below show the share of respondents who said they agree or completely agree with the statements.

The park is of great benefit for the citizens.



The park will help the visitors to know more about the history of the area.



The park is attractive for the tourists.



The park is friendly for families.



The park is important for the area.



The park offers innovative ways to learn.



Because of the park the visitors will know more about the cultural heritage of the area.



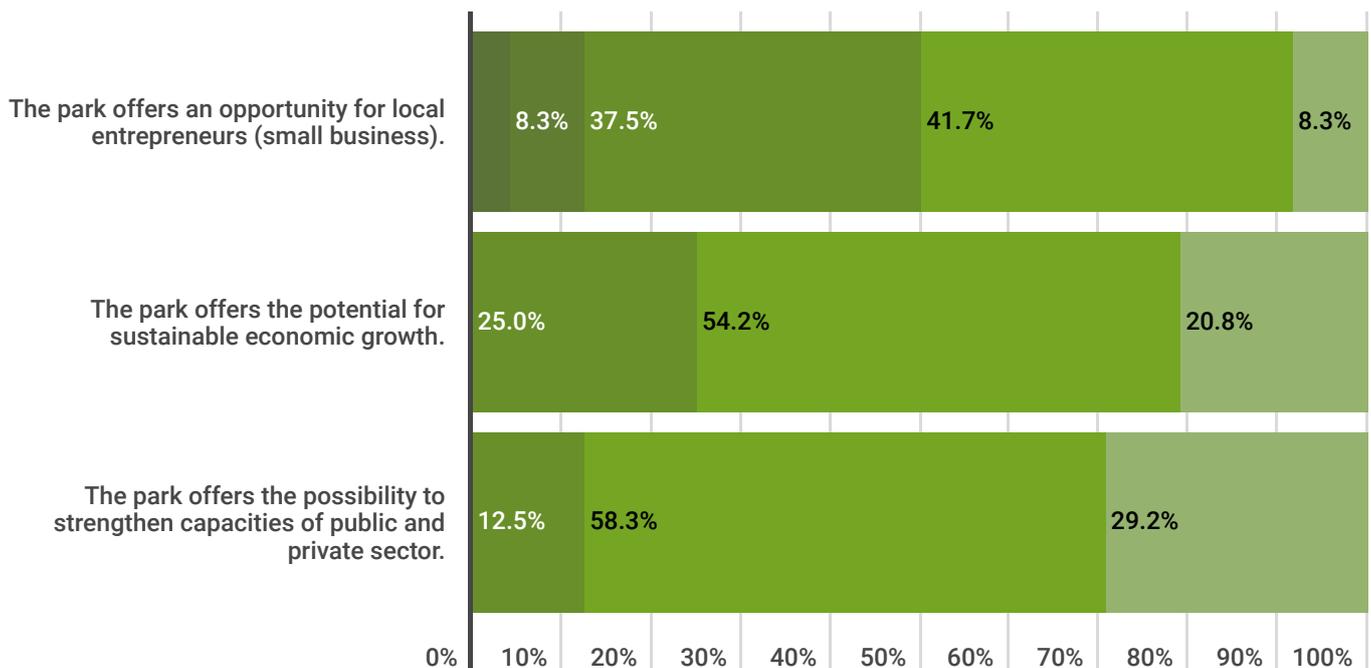
Because of the park the visitors will know more about the natural heritage of the area.



The park is friendly for disabled (people with difficulty at walking, wheelchairs, blind, hearing impaired...).



The stakeholders were also asked their opinion if the park offers an opportunity for local entrepreneurs, if it offers the potential for sustainable economic growth and the possibility to strengthen capacities of public and private sector.



completely disagree
 disagree
 neither agree nor disagree
 agree
 completely agree

In general, they more agree than disagree with the listed statements. They agree the most that the park offers a possibility to strengthen capacities of the public and private sector (29 % completely agree and 58 % agree).

There are 75 % who agree or completely agree that "The park offers the potential for sustainable economic growth." and 25 % do not agree nor disagree.

There are 50 % who agree or completely agree that the park offers an opportunity for local entrepreneurs, 37,5 % do not agree or disagree and 12 % disagree or completely disagree.

Respondents were also asked, what they liked about the park and what would be the suggestions for change (if any).

Our general impression is, that the visitors were satisfied with the results of the revitalization. In particular, they liked that the big park is so close to the city, the revitalization from several points of view - architectural, cultural, historical, and natural. they liked the historic structure, the accuracy of the maintenance, the possibility for citizens to reach it without using the car and that the panoramic view of the city has been preserved.

”

It is a distinctive element of the city

The naturalness of the places, still being an unaltered landscape,

”

Commendable will to recover these areas both from an architectural, cultural, historical and naturalistic point of view.

”

The proximity to the urban center, the diversification of the environments, the large spaces and the testimony of the history of the area.

Combination park - proximity to the historic center.

The visitors also had some constructive suggestions for the park - they suggested more services for tourists, visitors and citizens (drinking fountains, toilets), improvement of the access and road signs.

The suggested preserving the park environment and its biodiversity as much as possible - limit the impact given by its use.

Suggestions:



Improve pedestrian access and vehicle parking on the edge of the area.

thematic paths also developed by other organizations



Improve road signs, at least for entry from via dell' Osservanza.

More services for tourists, visitors and citizens (drinking fountains, toilets)



Preserve the park environment and its biodiversity as much as possible.

Stakeholders, who haven't visited the park yet were asked if they have heard of the HICAPS project and revitalization of the park in the city. In Italy, there were only two respondents who haven't visited the park but they also haven't heard of the HICAPS project. For that reason, they were not asked any further questions.



**EVALUATION REPORT - POLAND
CITIZENS**



Evaluation survey - Poland

There were 39 respondents to the survey, the majority was from the surrounding areas (up to 20 km away from the park).

Visitors to the park gave somehow less favorable opinion of the park.

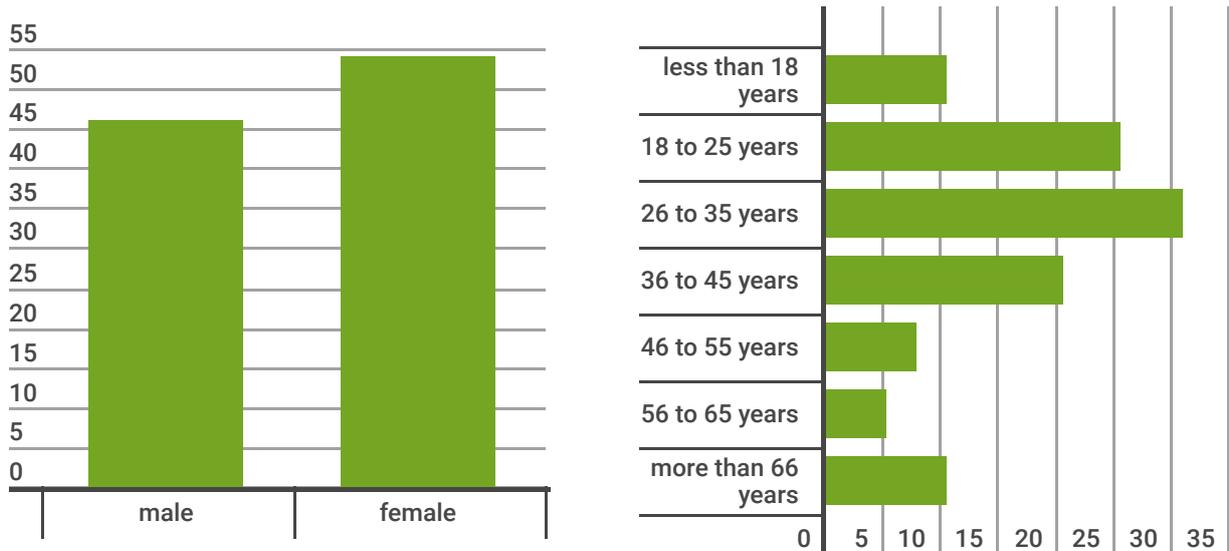
The highest share of respondents agreed that the park offers innovative ways to learn (74 %), 69 % of respondents agree that the park is friendly for families. All other elements were rated lower.

There are (only) 62 % of respondents who said they will visit the park again, also only 62 % think the park is important for the area. Only 51 % of respondents think the park is interesting for the tourists, and only 41 % of respondents think the park is of great benefit for citizens.

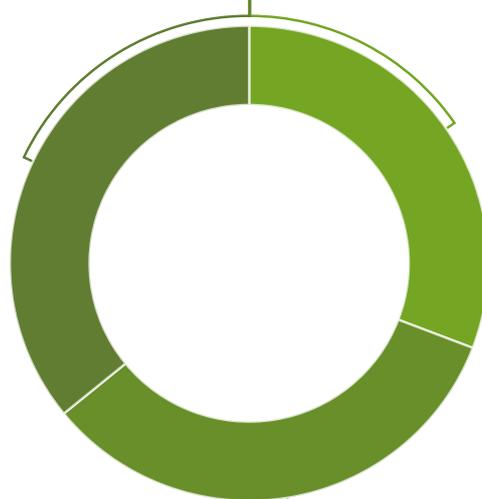
We suggest to further investigate all the elements of the park with the attention to the following: why the visitors don't think the park is important for the area, why the visitors don't find park very interesting for the tourists, and why they don't think the park is of benefit for the citizens

Demographics of respondents

In Poland 39 people responded to the survey. Among them, there were 54 % female and 46 % male. A bit less than one third (31 %), 33 % live less than 10 km from the park and 36 % is between 11 and 20 km from the park. Majority of respondents is between 26 and 35 years (31 %), followed by the age group 18 to 25 years (26 %) and 36 to 45 years (21 %).



between 11 to 20 km from the park. 35,90% in the town where the park is. 30,80%



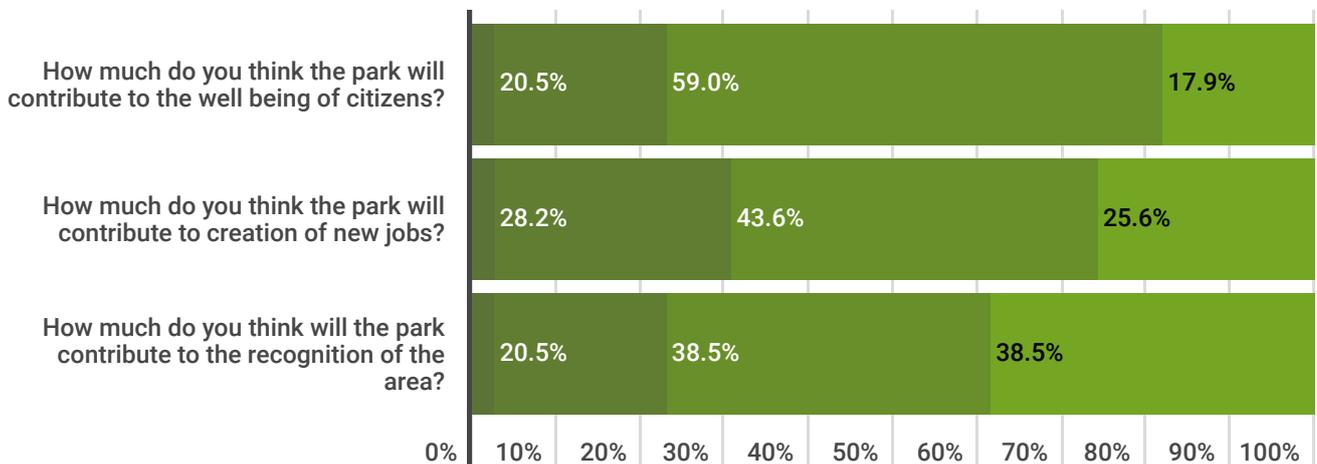
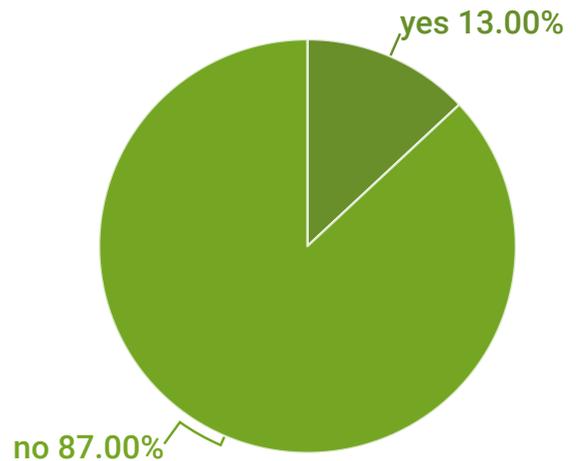
less than 10 km from the park. 33,30%

Evaluation of the park

For the majority of respondents, this was not the first visit to the park - 81 % has already visited it and only for 19 % it was the first visit.

The vast majority of the visitors was satisfied with what they have seen and experienced. There were 74 % of visitors who said that the new services met their expectations. Only 18 % of the respondents think the park will contribute a lot to the well being of the citizens, 59 % think it will contribute to some extent. There is one-quarter of respondents who think, the park will contribute a lot to creation of new jobs and 44 % believe it will contribute to some extent. 78 % of respondents think the park will contribute to the recognition of the area at least to some extent.

Is this your first visit to the park?



- it will not contribute at all
- it will contribute very little
- it will contribute to some extent
- it will contribute a lot

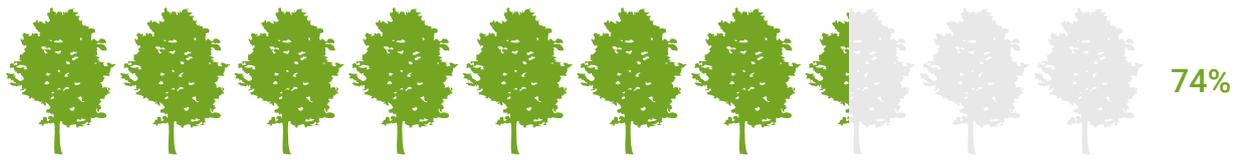
Attitudes towards the park and opinions on tools used

The visitors of the park were asked their opinion about the park - on the five-point scale they rated the agreement with the statements about the park (from completely disagree to completely agree). In general, we can say that the park was not rated very well. The highest share of respondents agreed that the park offers innovative ways to learn (74 %), 69 % of respondents agree that the park is friendly for families. All other statements were rated lower.

There are 62 % of respondents who said they will visit the park again also only 62 % think the park is important for the area. Only 51 % of respondents think the park is interesting for the tourist, and only 41 % think the park is of great benefit for citizens.

The graphics below show the share of respondents who said they agree or completely agree with the statements.

The park offers innovative ways to learn.



The park is friendly for families.



Because of the park I know more about the cultural heritage of the area.



The park helps me to know more about the history of the area.



Because of the park I know more about the natural heritage of the area.



I will visit the park again.



The park is important for the area.



The park is friendly for disabled (people with difficulty at walking, wheelchairs, blind, hearing impaired...).



Only half or even less than half of respondents agree that the park is attractive for the tourist and that the park is of great benefit for the citizens.

The park is attractive for the tourists.



The park is of great benefit for the citizens.



Respondents were also asked, what they liked about the park and what would be the suggestions for change (if any).

The respondents didn't have many comments, mainly they liked trees, vegetation and garden.



Trees

Garden



Vegatation

old oaks and ash trees

Despite the fact, that different factors of the park were rated relatively poorly, the respondents didn't have any comments or suggestions for improvement.



**EVALUATION REPORT - POLAND
STAKEHOLDERS AND PUBLIC SECTOR**



Evaluation survey - Poland

There were only 12 stakeholders and public institutions representatives who responded to the survey. As the sample is small the results are only of informative nature and we do not make any conclusions.

The stakeholders gave a fairly positive evaluation of the park.

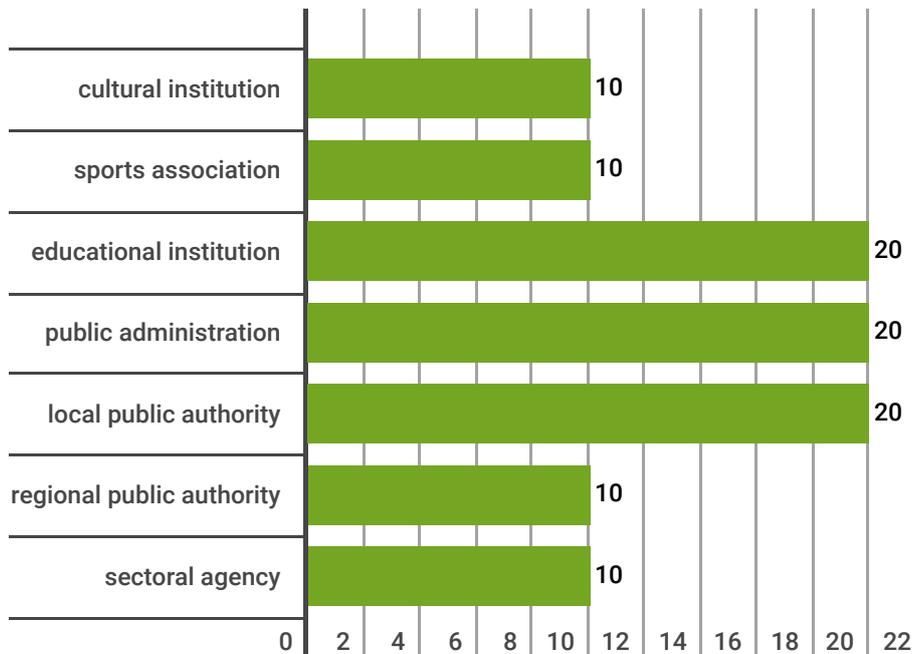
Out of ten respondents, six think the park will at least to some extent contribute to the well being of the citizens, seven think it will contribute at least to some extent to the recognition of the area and only three think, that the park will at least to some extent contribute to the creation of new jobs.

The most of the respondents (8) agree that the park is important for the area and is friendly for the families, the least they agreed the park is friendly for disabled and it offers innovative ways for learning (6).

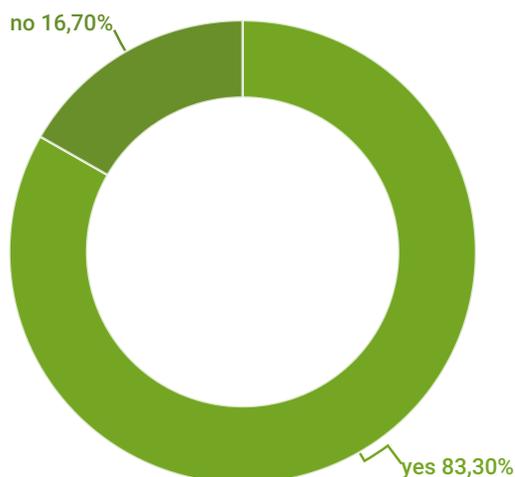
The respondents mostly agree that the park offers the potential for sustainable economic growth" (2 respondents completely agree and 5 agree). Six respondents agree, the park offers the possibility to strengthen capacities of the public and private sector, and also six respondents agree or completely agree that the park offers an opportunity for local entrepreneurs (small business).

Demographics of respondents

In Poland 12 stakeholders responded to the survey. Mainly they were from educational institutions, public administration, and local public authority.



Have you visited the revitalized park already?



There are 83 % (10 respondents) who visited the park after revitalization, 9 of them have also visited the park before the revitalization

Evaluation of the park

The majority of respondents, who have already visited the park said, that the new services offered by the park have met their expectations.

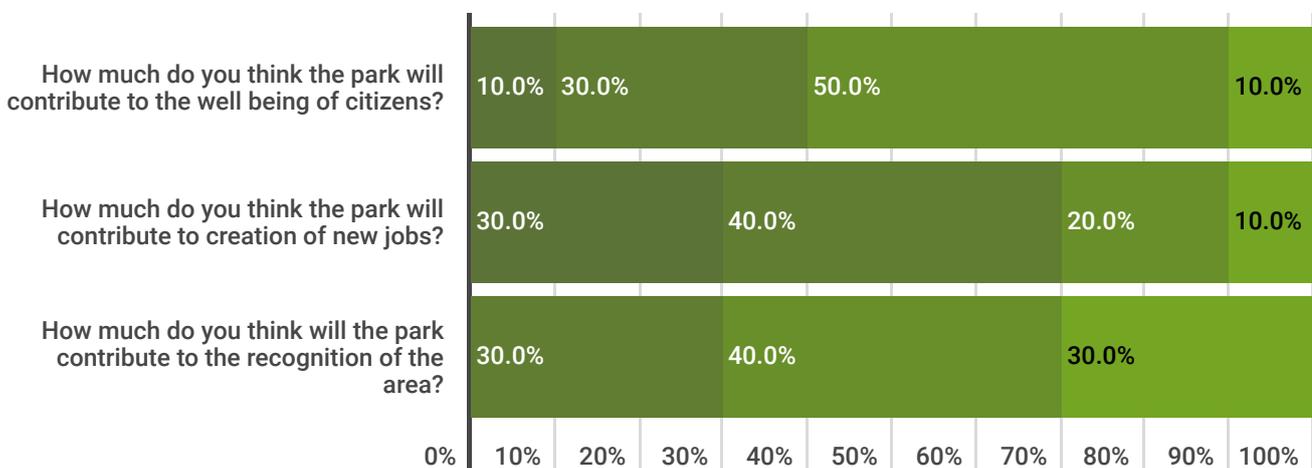
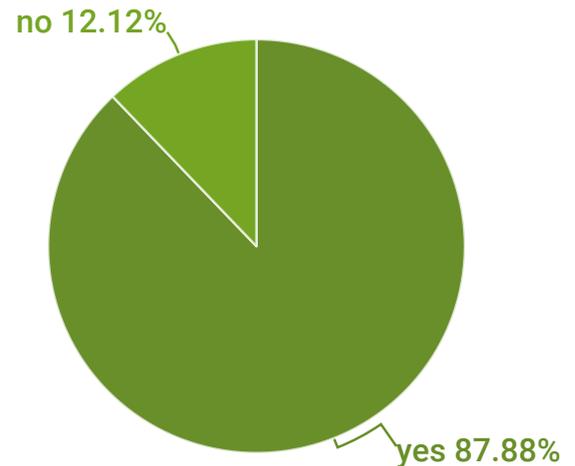
10 respondents answered to this questions, therefore, we do not make any conclusions.

10 % think the park will contribute a lot to the well being of citizens and 50 % think it will contribute to some extent.

30 % think the park will contribute a lot to the recognition of the area and 40 % think it will contribute to some extent.

Respondents mainly think the park will not contribute or will contribute very little to creation of new jobs.

Did the new services offered by the park meet your expectations?



- it will not contribute at all
- it will contribute very little
- it will contribute to some extent
- it will contribute a lot

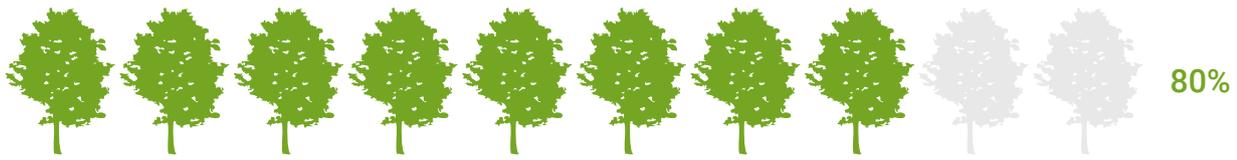
Attitudes towards the park

The stakeholders, who have visited the park already were asked their opinion about the park - on the five-point scale, they rated the agreement with the statements about the park (from completely disagree to completely agree).

Once again, we need to mention, that there are only ten answers per statement, therefore, it is difficult to make conclusions. The most of respondents (80 %) agree that the park is important for the area and is friendly for the families the least they agreed the park is friendly for disabled and it offers innovative ways for learning (60 %).

The graphics below show the share of respondents who said they agree or completely agree with the statements.

The park is important for the area.



The park is friendly for families.



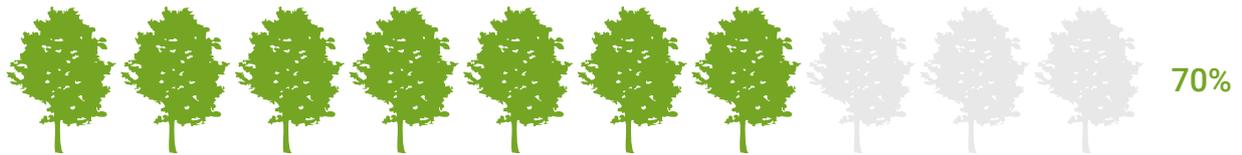
The park is of great benefit for the citizens.



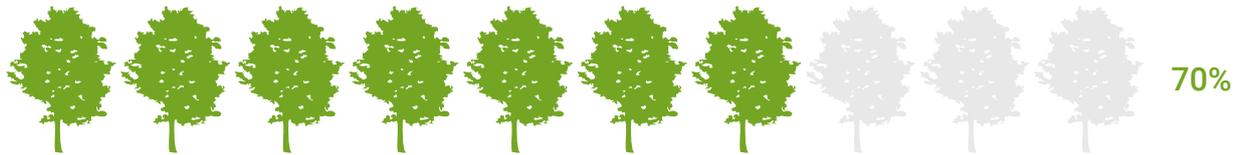
The park will help the visitors to know more about the history of the area.



The park is attractive for the tourists.



Because of the park the visitors will know more about the natural heritage of the area.



Because of the park the visitors will know more about the cultural heritage of the area.



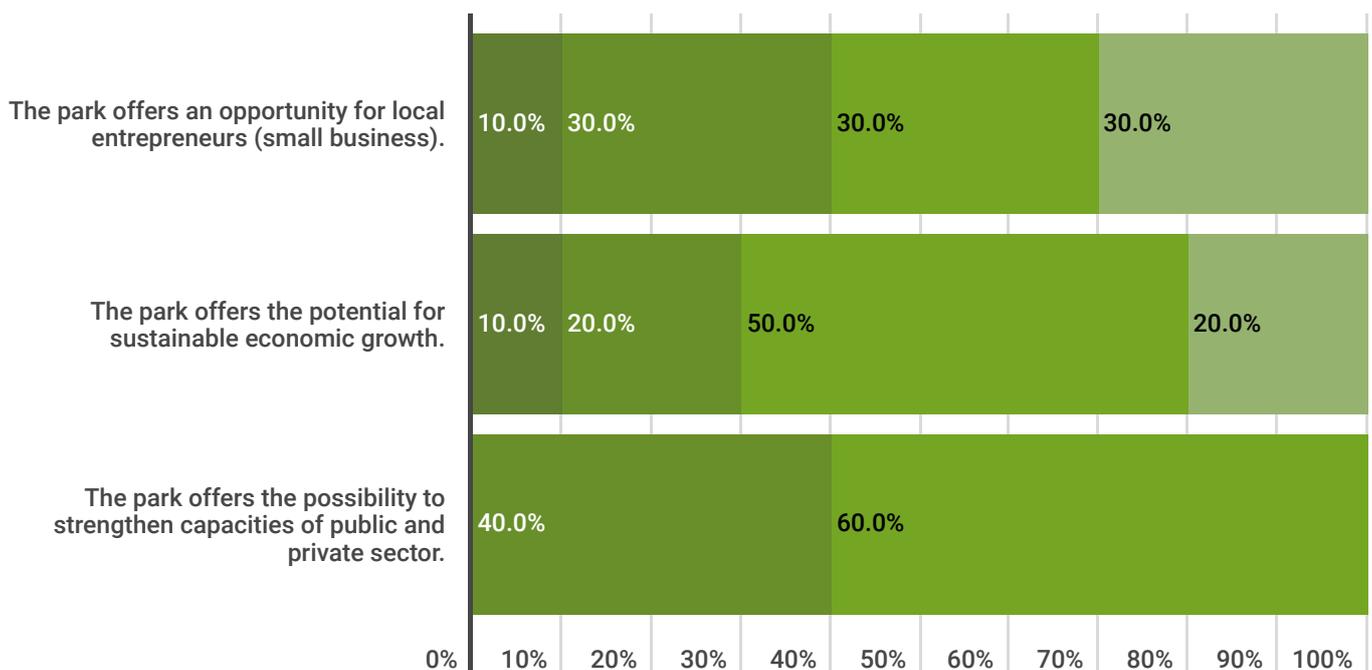
The park is friendly for disabled (people with difficulty at walking, wheelchairs, blind, hearing impaired...).



The park offers innovative ways to learn.



The stakeholders were also asked their opinion, if the park offers an opportunity for local entrepreneurs, if it offers the potential for sustainable economic growth and the possibility to strengthen the capacities of the public and private sector.



● completely disagree ● disagree ● neither agree nor disagree ● agree ● completely agree

They agreed the most with the statement "The park offers the potential for sustainable economic growth" (2 respondents completely agree and 5 agree).

Six out of ten respondents agree, the park offers the possibility to strengthen capacities of the public and private sector, and four neither agree nor disagree.

Six respondents also agree or completely agree that the park offers an opportunity for local entrepreneurs (small business), three neither agree nor disagree and one respondent disagrees.

Respondents who visited the park were asked what they liked about the park and what would be their suggestions for improvement or change.

The stakeholders gave mainly general answers- they liked gardens, big trees and a fountain and didn't have any suggestions for improvement.

Stakeholders, who haven't visited the park yet were asked if they have heard of the HICAPS project and revitalisation of the park in the city. There were two respondents who didn't visit the park, but they have heard of the HICAPS project. One of them does see the business opportunity for the institution within the park, but didn't specify what kind of opportunity.



**EVALUATION REPORT - SLOVENIA
CITIZENS**



Evaluation survey - Slovenia

There were 65 respondents to the survey, the majority was from the town where the park is or surrounding area.

Visitors to the park gave a very positive evaluation of the parks.

In general, all respondents to the survey believe the parks will be beneficial to the citizens and will contribute to the recognition of the area at least to some point.

The visitors who answered the survey agree that the parks are important to the area and will be interesting for the tourists.

There are 92 % of respondents who think the park is friendly for families and 82 % who agree park is friendly for disabled (people with difficulty at walking, wheelchairs, blind, hearing impaired...).

Three-quarters of the respondents agree that because of the park they know more about the natural heritage of the area, and 72 % agree the park offers innovative ways to learn and it helps to learn about the cultural heritage of the area.

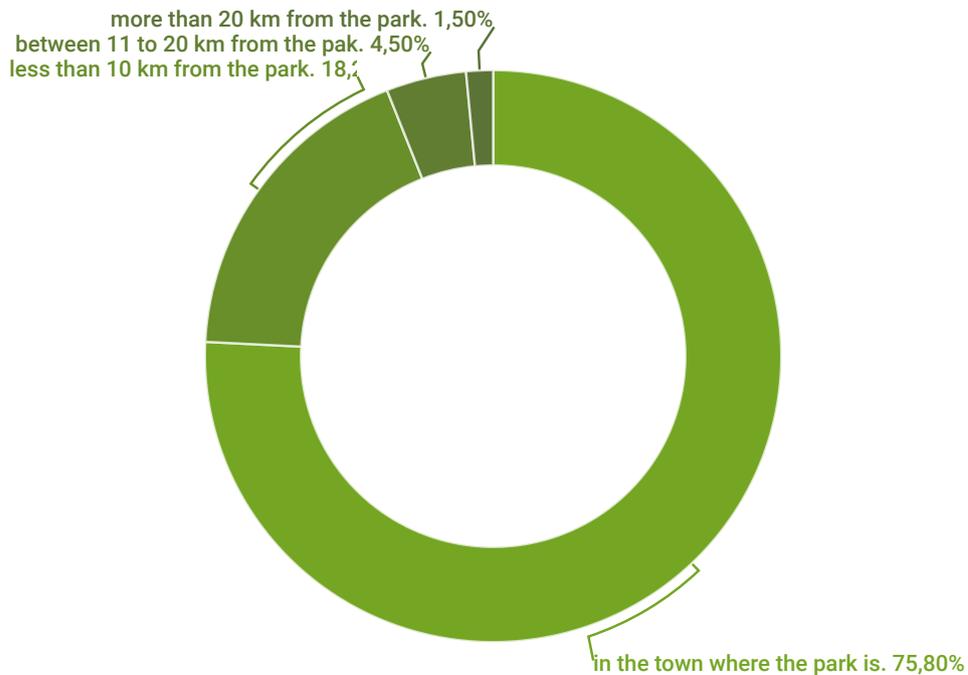
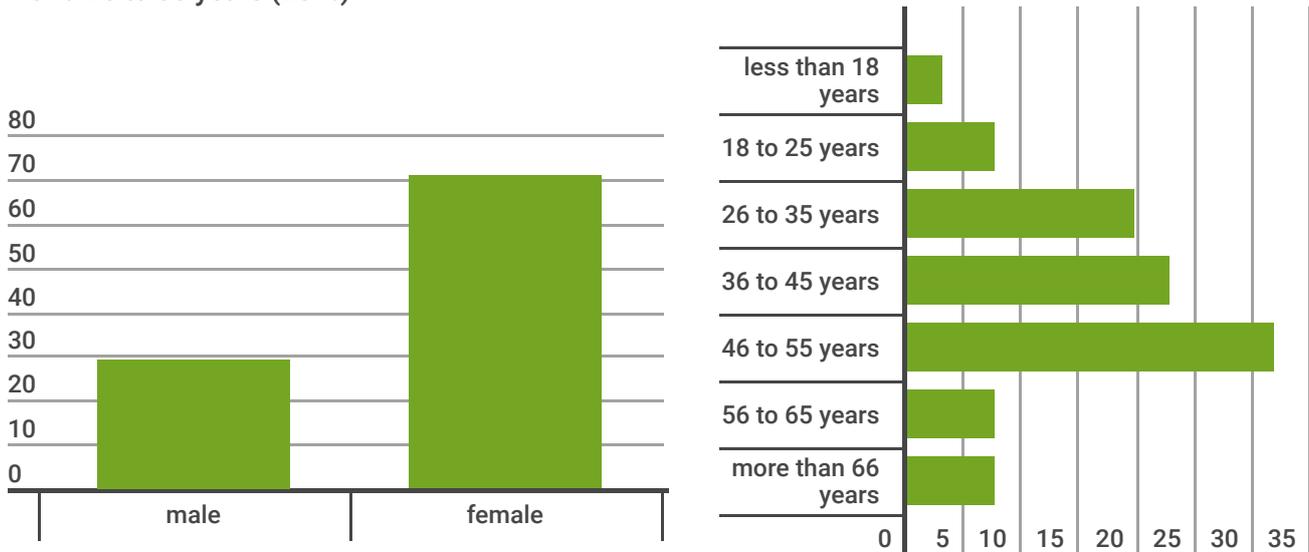


”

Peace and tranquility for the soul.

Demographics of respondents

In Slovenia 65 people responded to the survey. Among them there were 71 % female and 29 % male. The majority lives in the same city as the park is or nearby (less than 10 km from the park). Majority of respondents is between 46 and 55 years (32 %), followed by the age group 36 to 45 years (23 %) and 26 to 35 years (20 %)

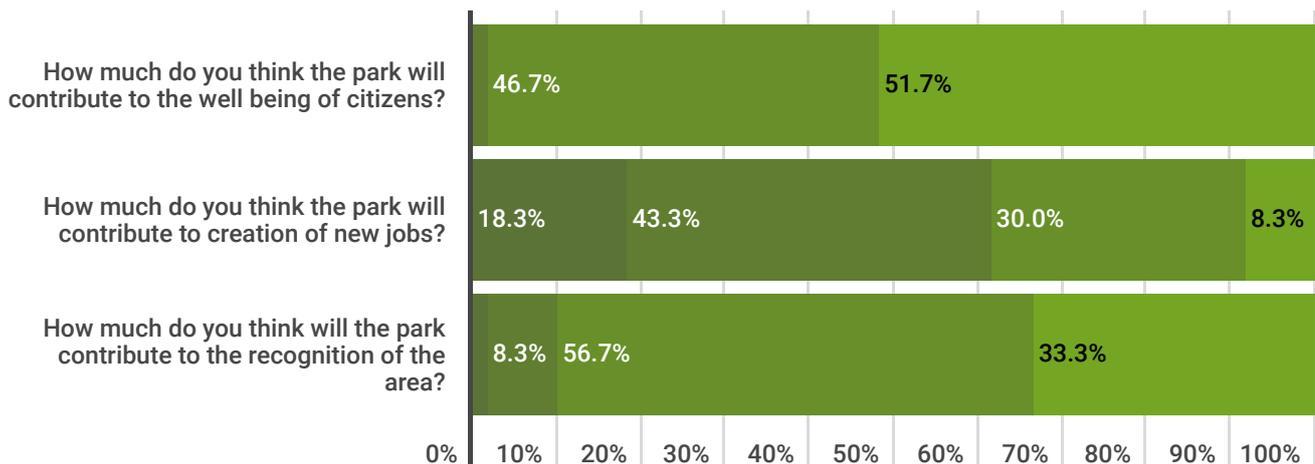
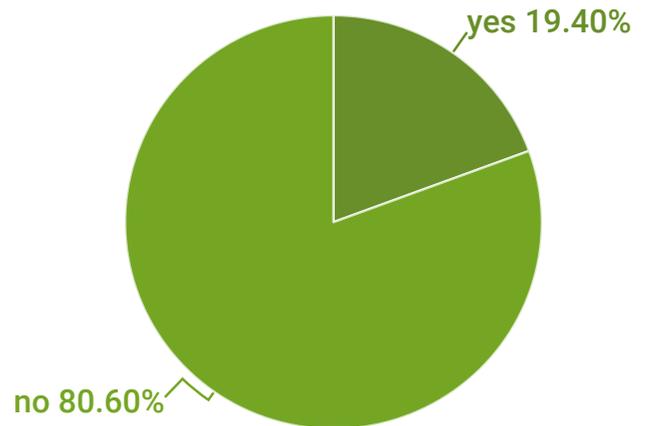


Evaluation of the park

For the majority of respondents, this was not the first visit to the park - 81 % has already visited it and only for 19 % it was the first visit.

The vast majority of the visitors was satisfied with what they have seen and experienced. There were 97 % of visitors who said that the new services met their expectations, and they think the park will contribute to well being of the citizens, to some extent it will even contribute to the creation of new jobs and it will contribute to the recognition of the area. There are 95 % of visitors, who believe the park will to at least some extent contribute to the well being of the citizens (52 % believe it will contribute a lot). Also 33 % of respondents think, the park will contribute a lot to the recognition of the area and 57 % think it will contribute to the recognition of the area to some extent. Only 18 % of respondents think the park will not contribute to creation of new jobs - the majority (43 %) believe it will contribute a little and 30 % think it will contribute to creation of new jobs to some extent.

Is this your first visit to the park?



- it will not contribute at all
- it will contribute very little
- it will contribute to some extent
- it will contribute a lot

Attitudes towards the park and opinions on tools used

The visitors of the park were asked their opinion about the park - on the five-point scale, they rated the agreement with the statements about the park (from completely disagree to completely agree). In general, they have a very positive attitude towards the park - all of the respondents agree they will visit the park again, 97 % of respondents think the park is important for the area, 93 % of them think, the park is of great benefit for the citizens. The vast majority of respondents agree or completely agree the park is friendly for families (92 %) and attractive for tourists (92 %)

The graphics below show the share of respondents who said they agree or completely agree with the statements.

I will visit the park again.



The park is of great benefit for the citizens.



The park helps me to know more about the history of the area.



The park is important for the area.



The park is of great benefit for the citizens.



The park is attractive for the tourists.



The park is friendly for families.



The park is friendly for disabled (people with difficulty at walking, wheelchairs, blind, hearing impaired...).



There were around three quarters of respondents, who agreed or completely agreed with the following statements:

Because of the park I know more about the natural heritage of the area.



The park offers innovative ways to learn.



Respondents were also asked, what they liked about the park and what would be the suggestions for change (if any).

Our general impression is, that visitors were very satisfied with the results of the renovation. They like the environment, the infrastructure (e.g. benches, boards with illustrative descriptions, the fountain), they like what has become of a parking lot. In particular, they exposed the following:

”

A new arrangement that also takes into account the needs of people with disabilities.

From the untidy parking lot, a beautiful space has emerged that allows for socializing.

”

Modern infrastructure through which the natural and cultural heritage of the park is preserved.

The park as a whole is very beautiful.

”

I like the modern, minimalist arrangement, which nicely complements the architectural image of the castle.

Beautiful benches so a person can sit down decently, and the soul rests by the fountain.

The visitors also had some constructive suggestions for the park - very important suggestion are bilingual information boards, information in Braille. Also attention to the vandalism and cleanness should be put. The respondents emphasised waste separation and they miss dog excrement bins.

Suggestions:

”

The park also needs to be adapted to foreign visitors. it is necessary to create foreign language tables. in the future modernization of equipment in accordance with modern trends (it is necessary to enable waste separation).

There are no English inscriptions - for foreign visitors. there is no Braille font for the blind and visually impaired. there is no slovenia green sign (did I miss it?). separate waste collection. signs on possible cultural heritage and signs on behavior on the site (walking on established paths, not destroying nature and inventory, ...) - in short, boards according to pan-European guidelines.

”

If everything is regularly maintained and cleaned it will be quite good. Special attention should be paid to vandalism.

Life on the castle,
pictures of those
living on the castle



**EVALUATION REPORT - SLOVENIA
STAKEHOLDERS AND PUBLIC SECTOR**



Evaluation survey - Slovenia

There were 65 stakeholders and public institutions representatives who responded to the survey, mainly they were from cultural institutions, private enterprises, tourist organizations and public administration.

The stakeholders gave a very positive evaluation of the parks.

In general, they all agree the park will contribute to the well being of the citizens, also the majority thinks, the park will contribute to the recognition of the area. They are less convinced about creating new jobs, no one thinks the park will contribute a lot - the majority thinks it will contribute to some extent (42,5 %) or very little (37,5 %) and 20 % think it will not contribute to the creation of new jobs.

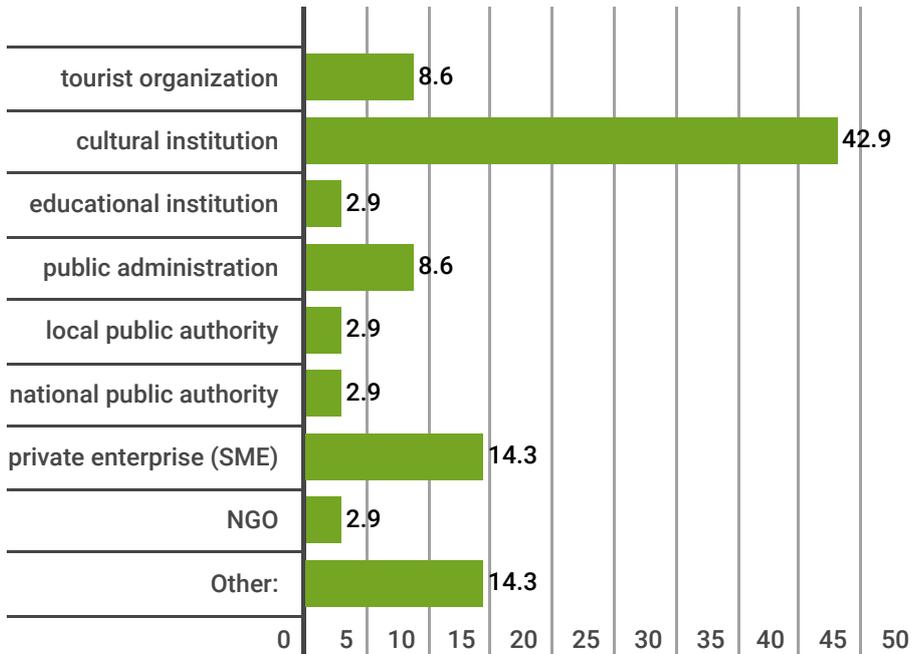
Stakeholders mainly agree that the park offers an opportunity for local entrepreneurs (56 %), even more, 58 % agree or completely agree that the park offers the possibility to strengthen capacities of the public and private sector.

The least the stakeholders agree with the statement "The park offers the potential for sustainable economic growth." - there are 40 % who agree or completely agree

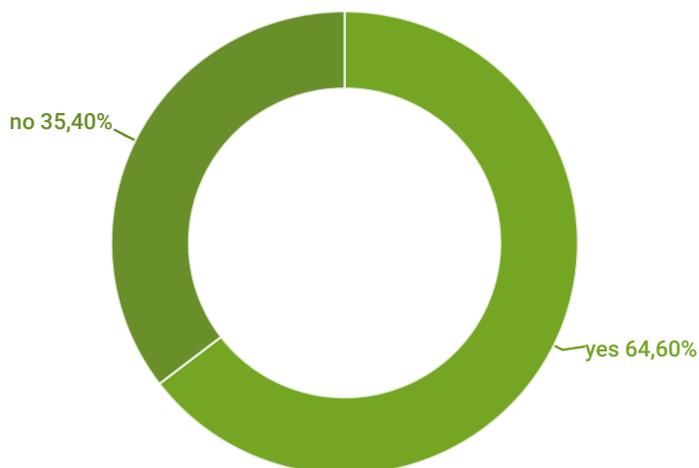


Demographics of respondents

In Slovenia 65 stakeholders responded to the survey. Mainly they were from cultural institutions (43 %), private enterprises (14 %), tourist organizations (9 %) and public administration (9 %).



Have you visited the revitalized park already?



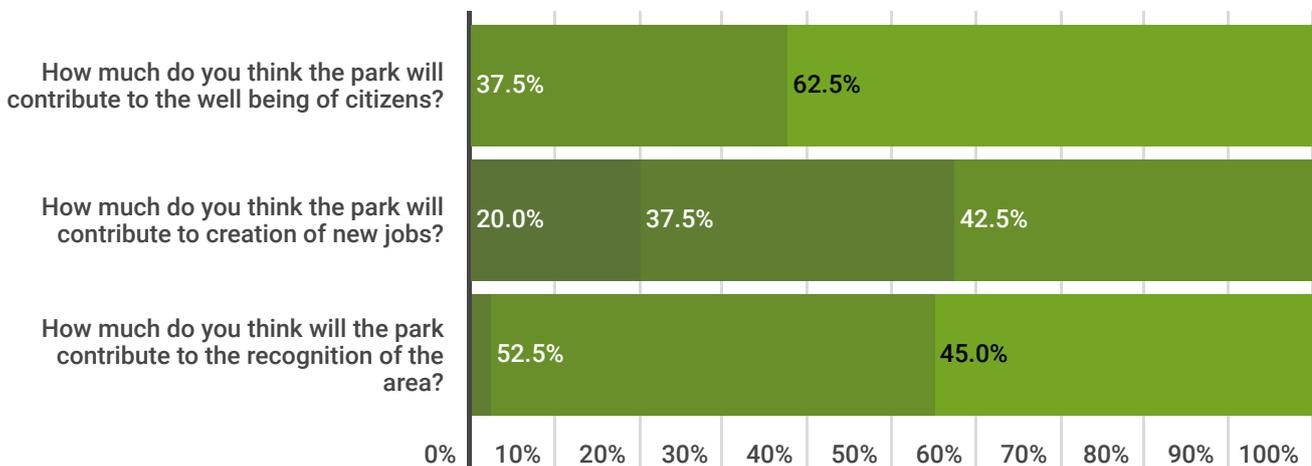
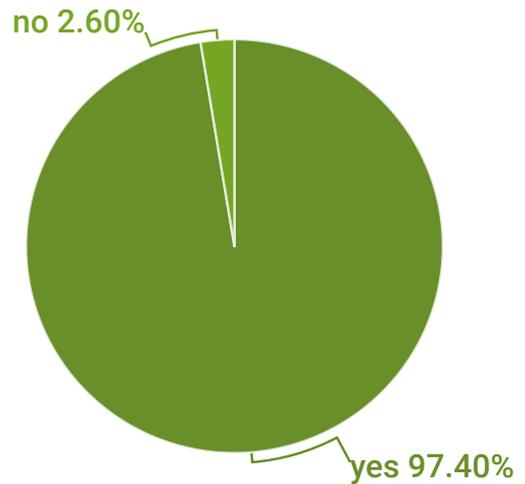
There are 65 % who visited the park after revitalization, they have also visited the park before the revitalization

Evaluation of the park

The majority of respondents, who have already visited the park said, that the new services offered by the park have met their expectations.

All respondents agreed the park will contribute to the well being of the citizens (62,5 % think it will contribute a lot and 37,5 % think it will contribute to some extent). Also, the majority think, the park will contribute to the recognition of the area (45 % think it will contribute a lot, 53,5 % think it will contribute to some extent and 2,5 % think it will contribute very little). Regarding creating new jobs, no one thinks the park will contribute a lot - the majority think it will contribute to some extent (42,5 %) or very little (37,5 %) and 20 % think it will not contribute to the creation of new jobs.

Did the new services offered by the park meet your expectations?



- it will not contribute at all
- it will contribute very little
- it will contribute to some extent
- it will contribute a lot

Attitudes towards the park

The stakeholders, who have visited the park already were asked their opinion about the park - on the five-point scale, they rated the agreement with the statements about the park (from completely disagree to completely agree). In general, they have a very positive attitude towards the park. All agree the park is important for the area (100 %) and attractive for tourists (97 %). Vast majority (between 90 % and 70 %) agree or completely agree that the park is friendly for families, because of the park the visitors will know more about the cultural heritage, natural heritage and history of the area. 76 % agree or completely agree the park offers innovative ways of learning. There are 70 % who agree or completely agree the park is friendly for the disabled.

The graphics below show the share of respondents who said they agree or completely agree with the statements.

The park is important for the area.



The park is attractive for the tourists.



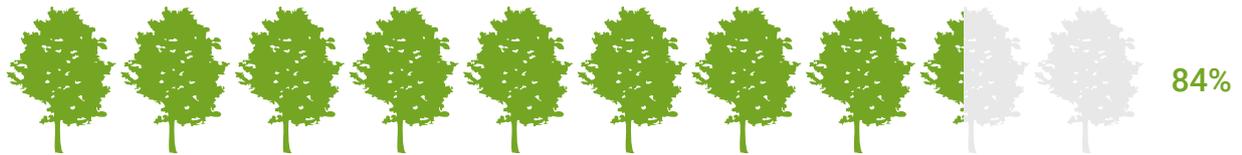
The park is of great benefit for the citizens.



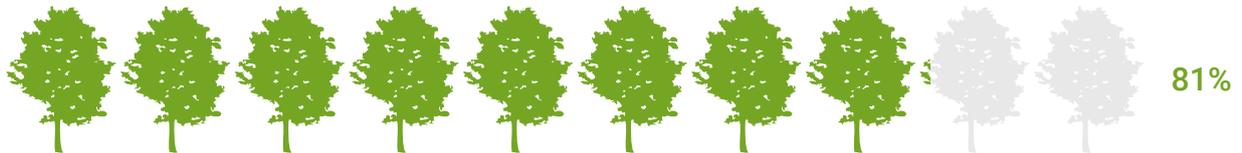
The park is friendly for families.



Because of the park the visitors will know more about the cultural heritage of the area.



The park will help the visitors to know more about the history of the area.



The park offers innovative ways to learn.



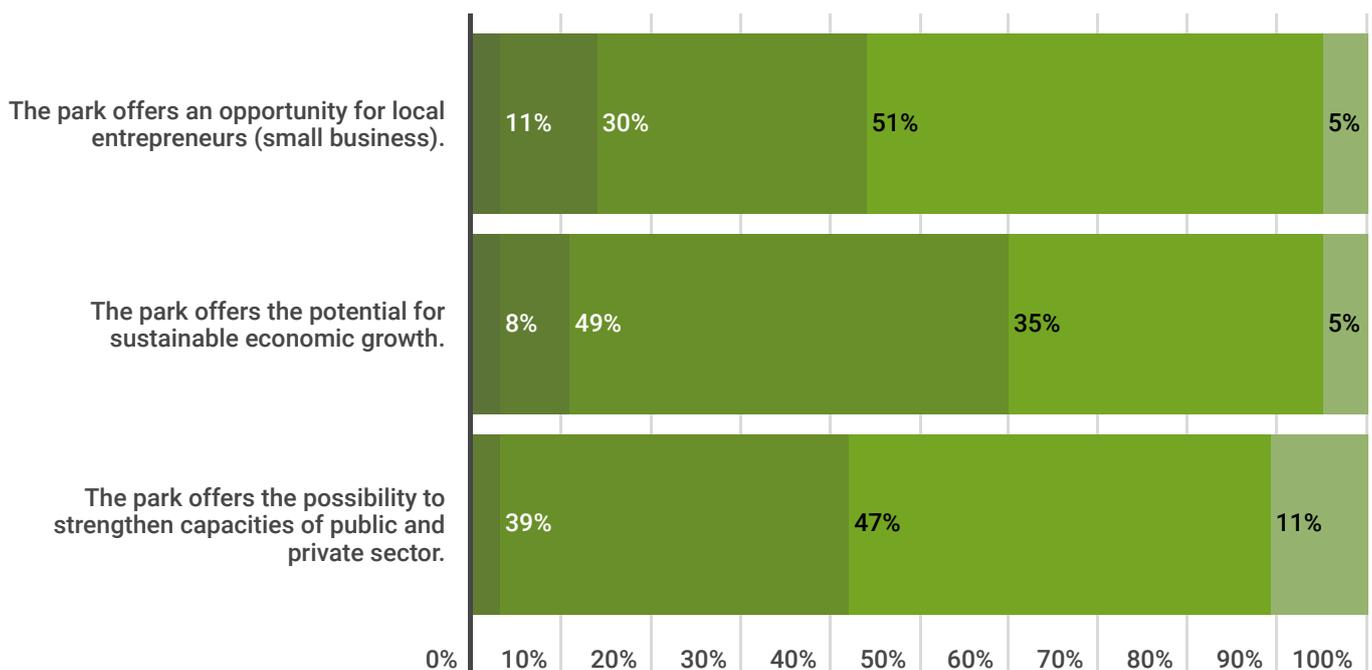
Because of the park the visitors will know more about the natural heritage of the area.



The park is friendly for disabled (people with difficulty at walking, wheelchairs, blind, hearing impaired...).



The stakeholders were also asked their opinion if the park offers an opportunity for local entrepreneurs, if it offers the potential for sustainable economic growth and the possibility to strengthen capacities of public and private sector.



completely disagree
 disagree
 neither agree nor disagree
 agree
 completely agree

In general, they more agree than disagree with the listed statements, but many of them are also undecided. There are 56 % who agree or completely agree that the park offers an opportunity for local entrepreneurs, 30 % can not agree or disagree and 14 % disagree or completely disagree.

They agree more with the statement "The park offers the possibility to strengthen capacities of the public and private sector." - there are only 3 % who disagree with that, 58 % agree or completely agree and 39 % can not agree or disagree.

The least of the respondents agree with the statement "The park offers the potential for sustainable economic growth." - there are 40 % who agree or completely agree and 49 % can not agree nor disagree. A smaller share (11 %) of the respondents disagree or completely disagree with the statement.

Respondents were also asked, what they liked about the park and what would be the suggestions for change (if any).

Our general impression is, that visitors were satisfied with the results of the renovation. They like the environment, they are happy that park is for the pedestrians and cars have moved out, they like the general arrangement, modern, infrastructure, the benches, the fountain

”

I like that Velenje Castle has finally got tidy exterior surfaces that reflect the "castle" character.

A whole image that combines the old and the new.

”

It offers a corner where you can relax and socialize with nature.

Above all, it is now intended only for pedestrians and not for car parking.

”

I am satisfied with the park

Water element, benches, modern reconstruction of former image.

The visitors also had some constructive suggestions for the park - mainly the suggestions were to continue the renovation, multilingual boards, waste separation. There were some suggestions regarding the bins - to be covered at the top and open on the side, to be more "castle like".

Suggestions:

”

Different rubbish bins, covered with a soot on the side, water will accumulate in the bags when it rains

It's small but beautiful. Arrange other parts that have not been arranged yet, route to the hill, park space, access route

”

Signs in the park should be multilingual, friendly to foreign visitors.

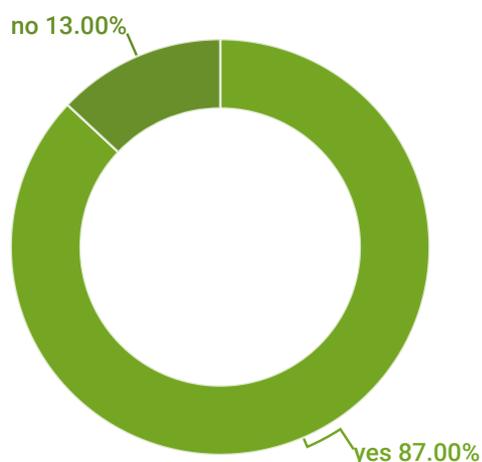
Concern for environmental protection should be seen in waste bins where there is no possibility of waste separation

”

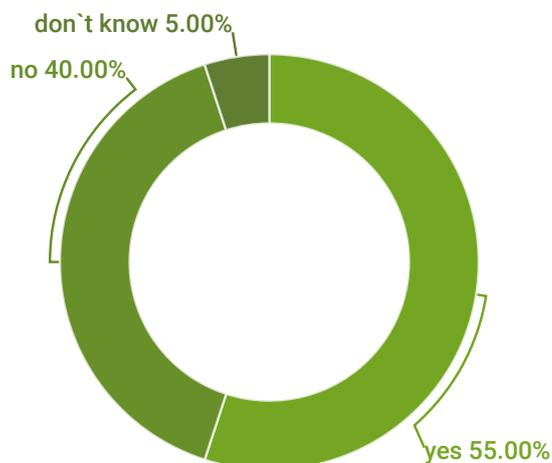
It is necessary to rehabilitate the well, arrange the lower ground floor with the unification of urban equipment and set up a pavilion. In the short term, however, replacing green garbage bags with black ones because greens completely degrade selected bins and are very disruptive.

it is necessary to continue with the restoration of the entire castle park and well in order to use the huge potential of the area

Stakeholders, who haven't visited the park yet were asked if they have heard of the HICAPS project and revitalisation of the park in the city. The majority has heard of it.



Have you heard of HICAPS project?

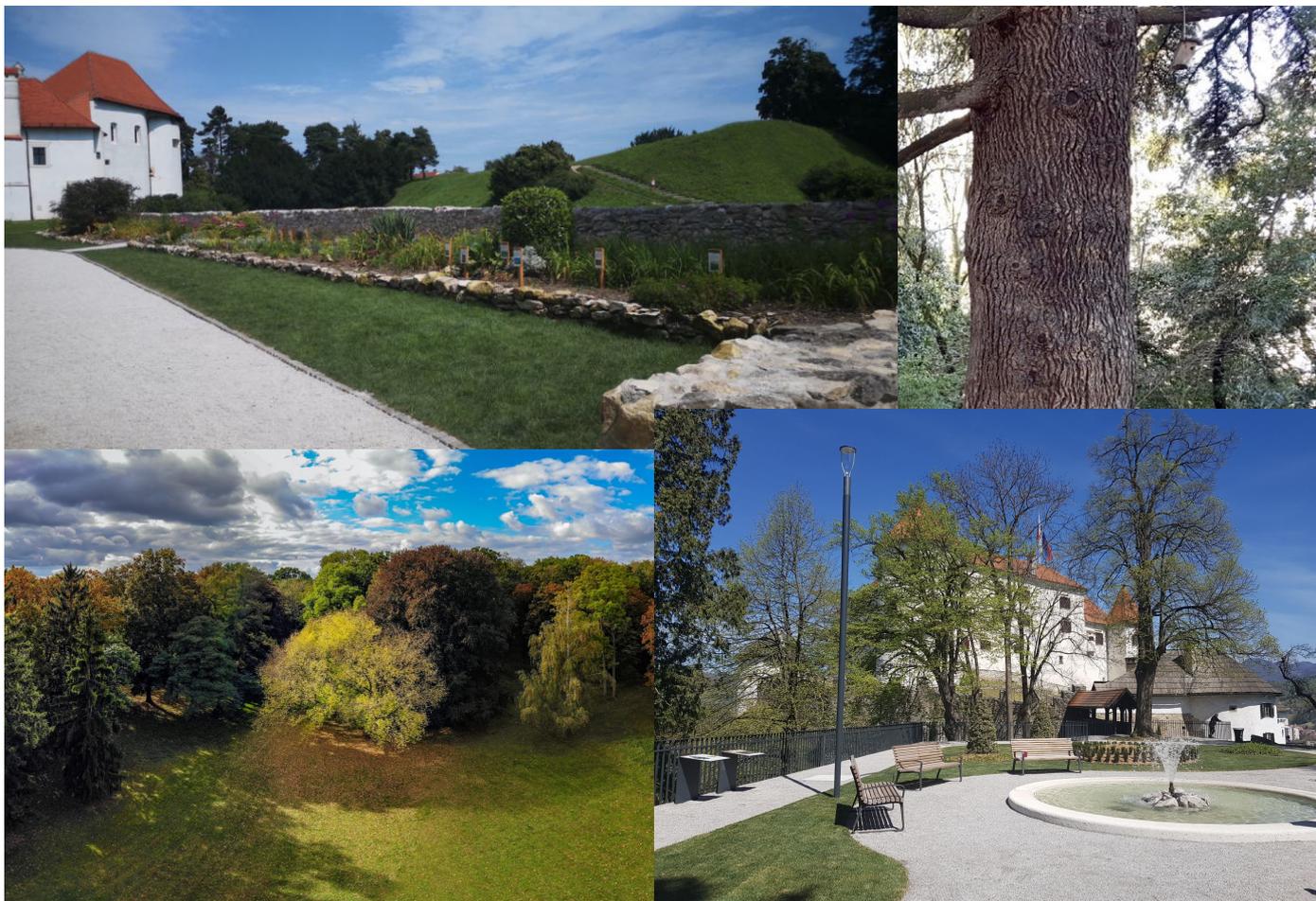


Do you see some business opportunity for your institution within the park?

The stakeholders were asked what kind of business possibilities they see, and mainly they focused on tourism:

- > Added value to sightseeing; location for a culinary event; retention of business guests
- > Implementation of activities and programs within our work (transfer of good practices of EU projects, development of tourist product, additional offer in designing tourist offer, raising awareness of stakeholders about the importance of preserving cultural heritage and showing the castle park as an example of good practice.
- >Cultural events
- >A space that can serve as an event space within the castle and can be used in its presentation.
- >Tourist offer of products, small cafe
- >Tourist products and experiences
- >Tourism
- >Tourism: possibility of point of view

4. Surveys per project as whole



EVALUATION REPORT - CITIZENS
all partners



Evaluation survey - citizens

There were 275 respondents to the survey in all 4 countries. In the report, the data for all partners is shown together.

In general we can say, that the visitors to the park gave a positive evaluation of the parks. The vast majority of the visitors were satisfied with what they have seen and experienced. In all countries together, 90 % of visitors said that the new services met their expectations.

In general, the respondents to the survey believe the parks will contribute to the well-being of citizens (97 %) and it will contribute to the recognition of the area (89 %).

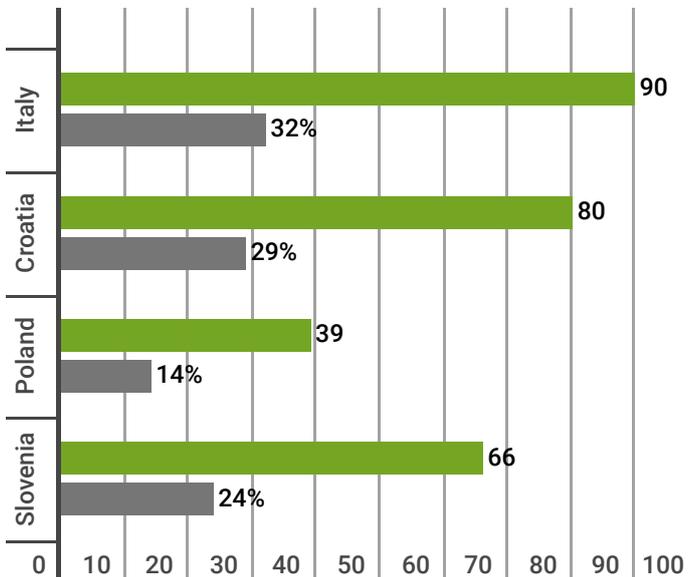
The visitors who answered the survey agree that the parks are important to the area and will be interesting for the tourists.

Visitors of the parks have a very positive attitude towards the parks - the majority of the respondents agree they will visit the park again 90 %, and they also think the park is important for the area 90 %. There is 88 % of respondents who agree the park is friendly for families, 85 % agree the park helps them to know more about the history of the area. Great share also agrees the park is attractive for tourists (84 %) and of great benefit for the citizens (83 %).

The least the agreed that the park is friendly for disabled (64 %).

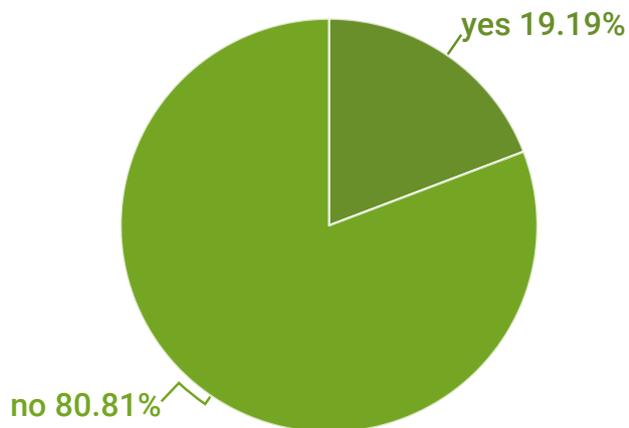
Demographics of respondents

There were 275 respondents to the survey in all 4 countries.

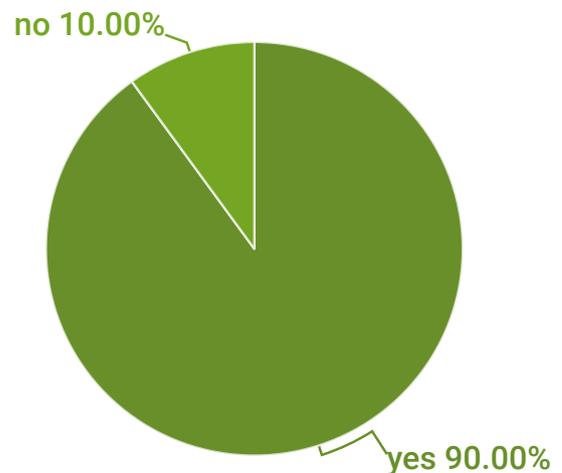


For the majority of respondents, this was not the first visit to the park - 81 % has already visited it and only for 19 % it was the first visit. The vast majority of the visitors was satisfied with what they have seen and experienced. In all countries together, there were 90 % of visitors who said that the new services met their expectations.

Is this your first visit to the park?

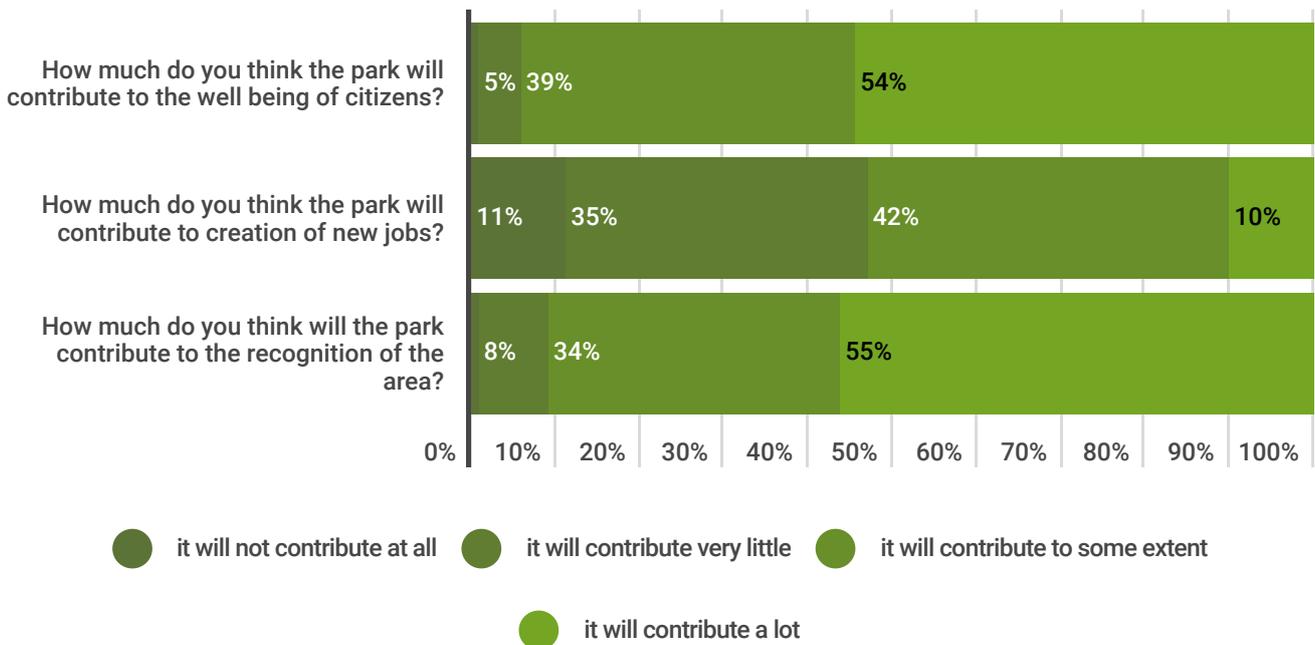


Did the new services offered by the park meet your expectations?



Evaluation of the park

The great share of respondents believe and they think the park will contribute to well being of the citizens (54 % think it will contribute a lot and 39 % it will contribute to some extent). Also the share of respondents who think the park will contribute to the recognition of the area is high - 55 % think it will contribute a lot and 34 % think it will contribute to some extent. There are less respondents, who think the park will contribute creation of new jobs - there are 42 % who think it will contribute to some extent and 10 % who think it will contribute a lot.



Attitudes towards the park and opinions on tools used

The visitors of the park were asked their opinion about the park - on the five-point scale, they rated the agreement with the statements about the park (from completely disagree to completely agree).

In general, they have a positive attitude towards the park - the majority of the respondents agree they will visit the park again 90 %, and they also think the park is important for the area 90 %. There is 88 % of respondents who agree the park is friendly for families, 85 % agree the park helps them to know more about the history of the area. Great share also agrees the park is attractive for tourists (84 %) and of great benefit for the citizens (83 %).

The least the agree that the park is friendly for disabled (64 %).

The graphics below show the share of respondents who said they agree or completely agree with the statements.

I will visit the park again.



The park is important for the area.



The park is friendly for families.



The park helps me to know more about the history of the area.



The park is attractive for the tourists.



The park is of great benefit for the citizens.



Because of the park I know more about the cultural heritage of the area.



Because of the park I know more about the natural heritage of the area.



The park offers innovative ways to learn.



The park is friendly for disabled (people with difficulty at walking, wheelchairs, blind, hearing impaired...).





EVALUATION REPORT
STAKEHOLDERS AND PUBLIC SECTOR -
summary for all partners



Evaluation survey - all partners

There were 177 stakeholders and public institutions representatives who responded to the survey, the majority of respondents was from cultural institutions (19 %), followed by public administration (14 %), private enterprise (12 %), tourist organization (10 %), and educational institutions (10 %). In the report the results for all partners are presented together, so we can get a common picture of the success of the project.

In general, we can confirm, the projects were successful. The stakeholders and public sector representatives agree the park will contribute to the well being of the citizens, also the majority thinks, the park will contribute to the recognition of the area. They are less convinced about the contribution of the park to creating new jobs.

They highly agree with the following:

The park is important for the area. (94 %)

The park is friendly for families. (86 %)

The park is attractive for the tourists. (86 %)

The park is of great benefit for the citizens. (80 %)

On general they agree the least that the park is friendly for disabled (54 %).

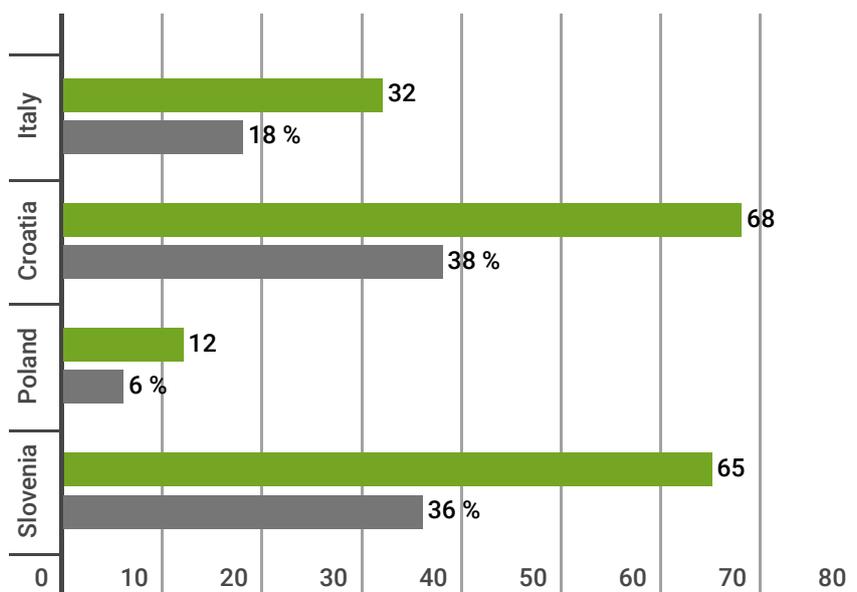
Stakeholders mainly agree that the park offers the possibility to strengthen capacities of the public and private sector (58 %), also around half of the respondents agree or completely agree the park offers the potential for sustainable economic growth (51 %), they are a bit less convinced the park offers an opportunity for local entrepreneurs (small business) (44 %).

Participating institutions

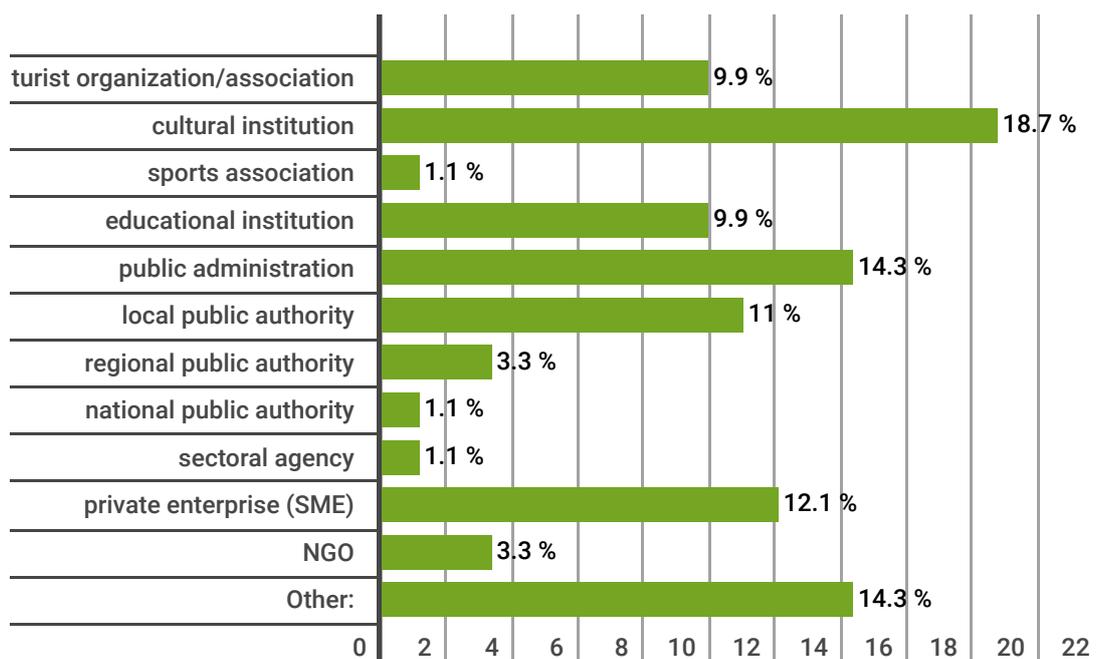
In all four countries, 177 respondents coming from different institutions participated.

From Italy, there were 32 participants, from Croatia 68, from Poland 12 and from Slovenia 65.

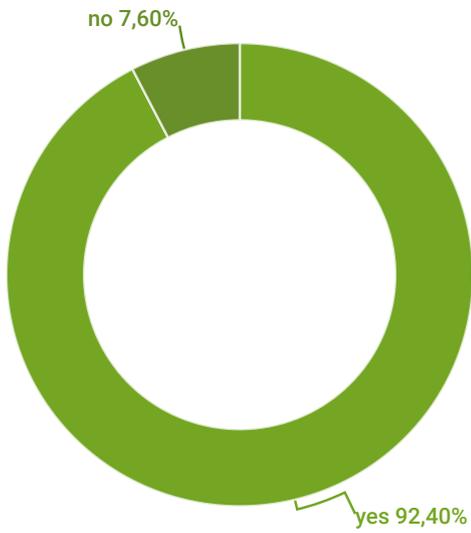
In the report the aggregated results for all countries are presented.



In the picture below the responses for four countries are presented - the majority of respondents was from cultural institutions (19 %), followed by public administration (14 %), private enterprise (12 %), tourist organization (10 %), and educational institutions (10 %).

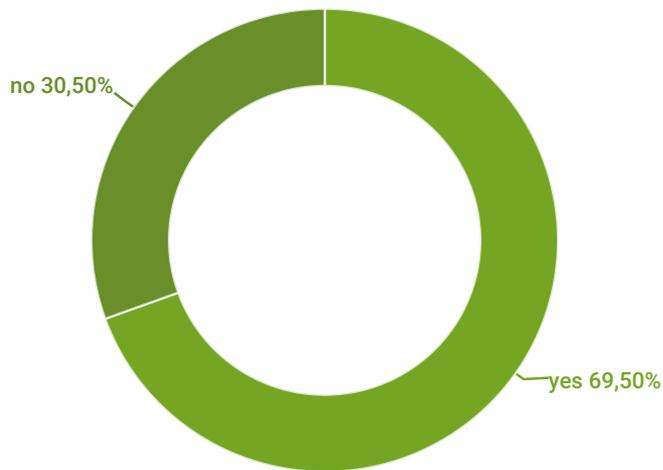


Have you visited the park before revitalization?



Vast majority - 92 % has visited the park before revitalisation.

Have you visited the revitalized park already?



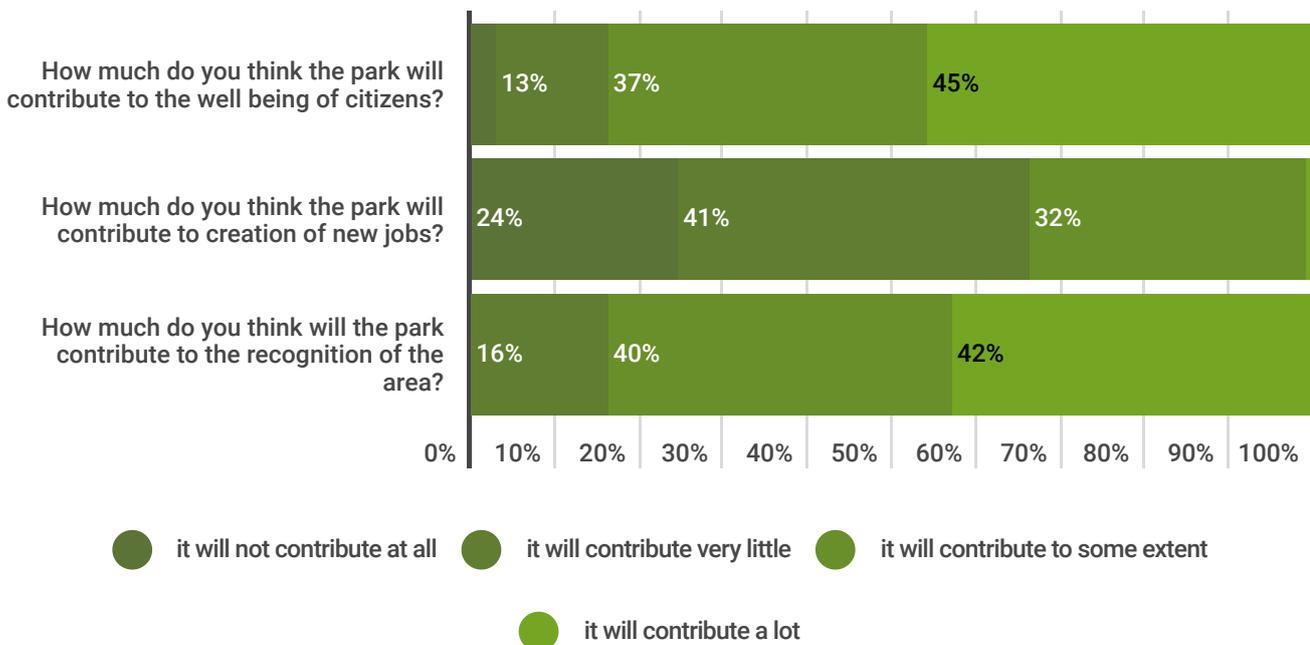
There were 70 % of respondents who have visited the revitalised park. They were the asked to evaluate the park and its contribution to community.

Evaluation of the park

On general we can say, tha parks will have a positive effect on several aspects - 45 % respondents think the park will contribute a lot to the well being of citizens and 37 % think it will contribute to some extent.

Also a big majority is positive about the contribution of the park to the recognition of the area - 42 % think it will contribute a lot and 40 % think it will contribute to some extent.

They are less optimistic when it comes to contribution of creation of new jobs - tha majority think it will contribute very little (41 %), 32 % think it will contribute to some extent and 24 % think the park will not contribute to creation of new jobs.



Attitudes towards the park

The stakeholders, who have visited the park already were asked their opinion about the park - on the five-point scale, they rated the agreement with the statements about the park (from completely disagree to completely agree). In general, they have a positive attitude toward the park. The Majority agree the park is important for the area (94 %), friendly for families (86 %), and attractive for tourists (86 %). There are between 80 % and 70 % who agree or completely agree that the park is of great benefit for the citizens, because of the park the visitors will know more about the cultural heritage, natural heritage, and history of the area. Somehow smaller share agrees or completely agrees the park offers innovative ways of learning (63 %). The least of the respondents agree the park is friendly for disabled (54 %)

The graphics below show the share of respondents who said they agree or completely agree with the statements.

The park is important for the area.



The park is friendly for families.



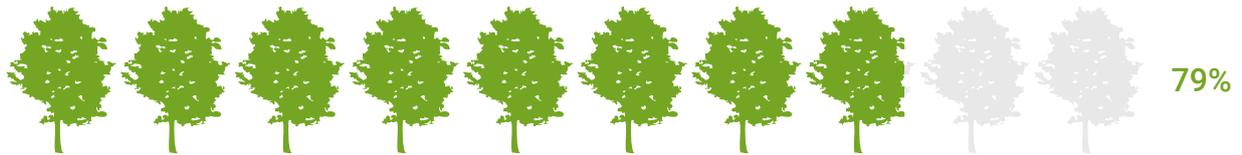
The park is attractive for the tourists.



The park is of great benefit for the citizens.



The park will help the visitors to know more about the history of the area.



Because of the park the visitors will know more about the cultural heritage of the area.



Because of the park the visitors will know more about the natural heritage of the area.



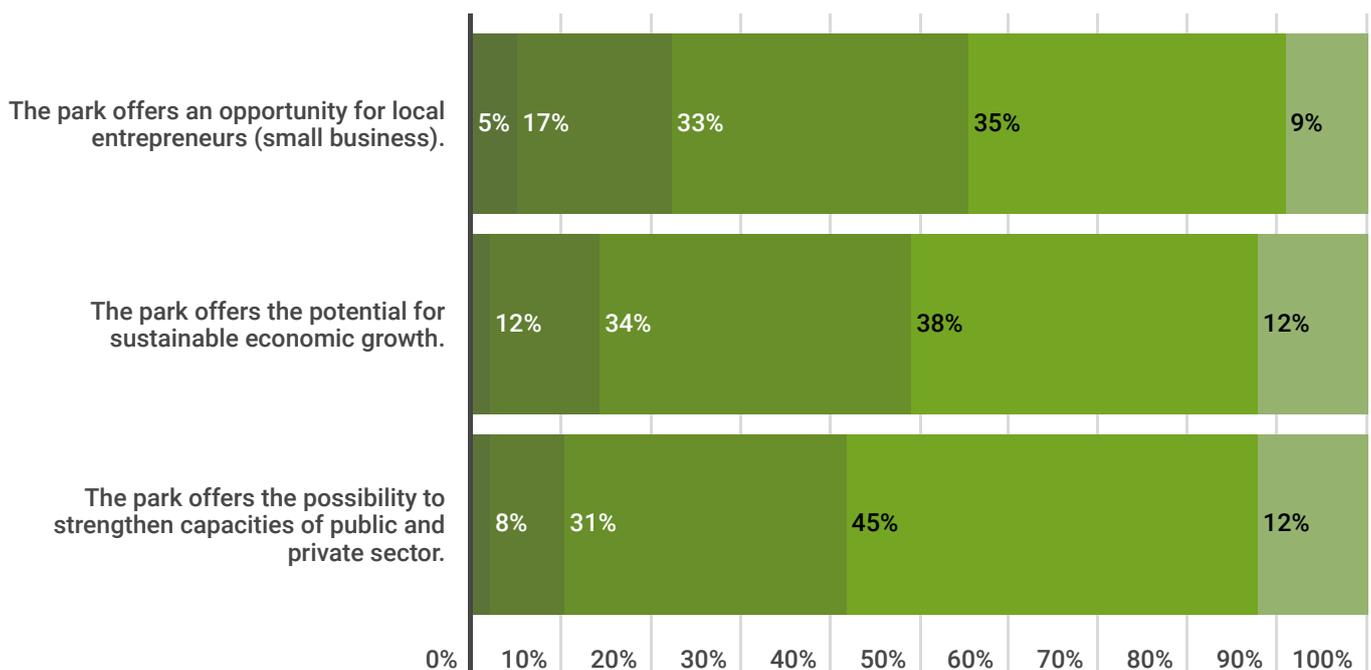
The park offers innovative ways to learn.



The park is friendly for disabled (people with difficulty at walking, wheelchairs, blind, hearing impaired...).



The stakeholders were also asked their opinion if the park offers an opportunity for local entrepreneurs, if it offers the potential for sustainable economic growth and the possibility to strengthen capacities of public and private sector.



completely disagree
 disagree
 neither agree nor disagree
 agree
 completely agree

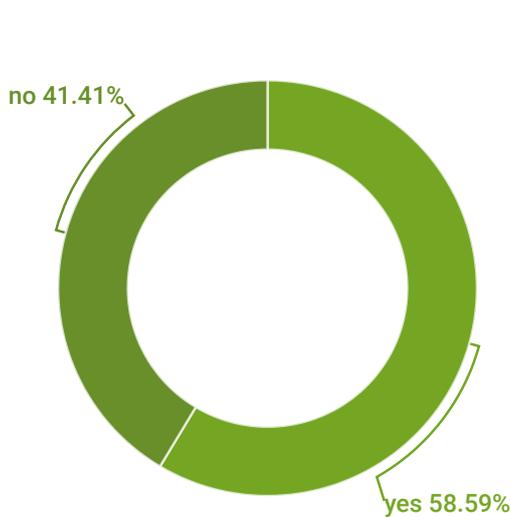
In general, they more agree than disagree with the listed statements, but many of them (around one third) are also undecided. There are 58 % who agree or completely agree that the park offers the possibility to strengthen capacities of the public and private sector, 31 % can not agree or disagree and 11 % disagree or completely disagree.

There are 50 % who agree or completely agree the park offers the potential for sustainable economic growth, there are 14 % who disagree or completely disagree.

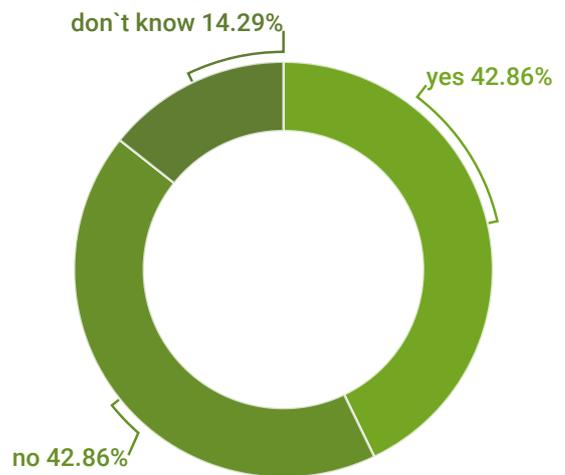
The smaller share - 44 % agree or completely agree that the park offers an opportunity for local entrepreneurs (small business), and 22 % disagree or completely disagree with that.

Those who haven't visited the park yet were asked if they have heard of the HICAPS project - a bit more than half has heard of it.

Of those 43 % see some business opportunities for the institution.



Have you heard of HICAPS project?



Do you see some business opportunity for your institution within the park?

5. Conclusions

Outcomes of the surveys in the countries in general don't differ much. Greater difference is only in the case of Poland as they didn't manage to collect representative number of the filled in surveys.

There were 275 respondents to the survey of citizens - visitors of the parks in all 4 countries. The visitors of the park were asked their opinion about the park - on the five-point scale, they rated the agreement with the statements about the park (from completely disagree to completely agree).

In general, they have a positive attitude towards the park - the majority of the respondents agree they will visit the park again 90 %, and they also think the park is important for the area.

About outcomes

There is 88 % of respondents who agree the park is friendly for families, 85 % agree the park helps them to know more about the history of the area. A great share also agrees the park is attractive for tourists (84 %) and of great benefit for the citizens (83 %).

About tools tested

More than ¾ of visitors agree completely agree the park offers innovative ways of learning (76%). They least agree that the park is friendly for the disabled (64 %).

There were 177 stakeholders and public institutions representatives who responded to the survey, the majority of respondents were from cultural institutions (19 %), followed by public administration (14 %), private enterprise (12 %), tourist organization (10 %), and educational institutions (10 %).

The stakeholders and public sector representatives agree the park will contribute to the well-being of the citizens, also the majority thinks, the park will contribute to the recognition of the area.

They highly agree with the following:

The park is important for the area. (94 %)

The park is friendly for families. (86 %)

The park is attractive for the tourists. (86 %)

The park is of great benefit for the citizens. (80 %)

In general, they agree the least with the statement that the park is friendly for disabled (54 %).

Stakeholders mainly agree that the park offers the possibility to strengthen the capacities of the public and private sector (58 %), also around half of the respondents agree or completely agree the park offers the potential for sustainable economic growth (51 %), they are a bit less convinced that the park offers an opportunity for local entrepreneurs (small business) (44 %).

In general, we can conclude that the outcomes of the pilot projects and developed tools are successful and gave to all involved important knowledge and experiences for better future planning in the field of historic parks and gardens.



Collage of the HICAPS pilot projects.