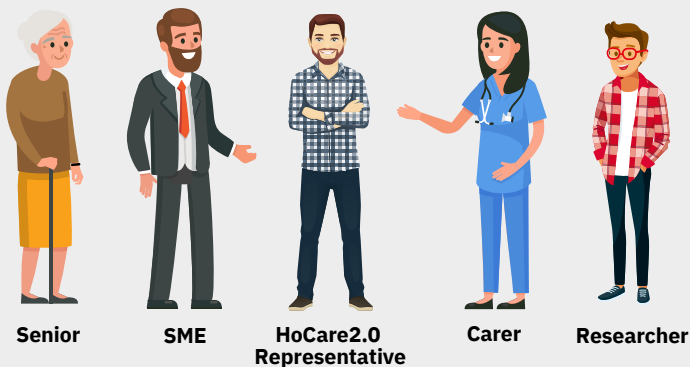


HoCare2.0 Pilot

LIFE LINES APP

LifeLines app - a mobile family photo album/book:

- to keep in touch with family on regular basis
- a response to the emotional needs of the elderly
- a tool to combat loneliness among seniors
- keeping an eye on seniors in a non-intrusive way
- reminding them of the most important moments in their lives
- ensuring privacy and allowing you to remember most intimate events and memories
- for memory training



PARTICIPANTS

11 seniors and 11 family members.
Representatives of the Quadruple-helix.
3 geriatric nurses.

ACTIVITIES

- User journey technique
- User interviews
- Sticky notes



AND THE END?

The feedback from the end-users was useful and surprising for us. The seniors suggested some important app functionalities.

I would like to have another meeting because someone finally listens to me. Life Lines is a fine app and I like working in a small group.



WHAT WE LEARNED

- Good contacts with various institutions in the region is a must
- Good business connections are an inevitable element, especially with the personnel of day care centers for the elderly
- Having some technicians present during the meetings with seniors is an advantage
- Prepare spare devices with Android, some elderly may not have any sufficient ones