

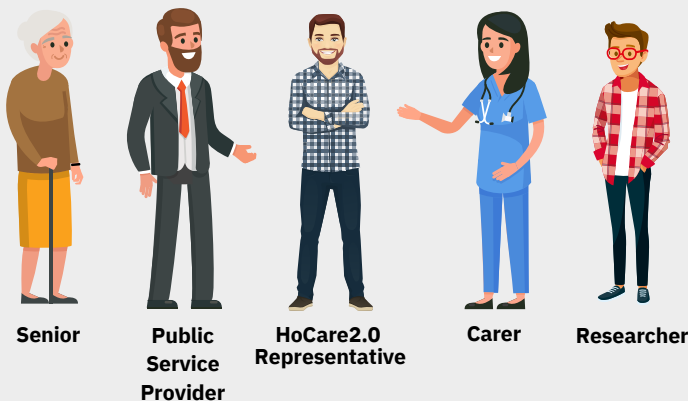
HoCare2.0 Pilot

MULTIDISCIPLINARY MOBILE TEAMS

The goal is to create a multidisciplinary quality service that will satisfy people's individual health and social needs while still enjoying the home environment and at the same time connect the formal and informal caregivers and other relevant services and experts. The created mobile teams consisting of social and healthcare specialists will offer the elderly care services in every part of life – from when they have minor problems with health and mobility to when they need more specific and professional care.

by
**City Municipality
Kranj**

11/2020-05/2022



PARTICIPANTS

11 elderly care recipients, 61 - 93 years, 11 family members
representatives of the Quadruple-helix
Retirement home Kranj (social workers)
Health center Kranj (healthcare professionals)
City municipality Kranj (public service provider)
1 expert in gerontology
2 geriatric nurses

ACTIVITIES

- Focus groups
- Mapping
- Questionnaires
- Collective intelligence
- Prototyping based on storyboard technique
- Identifying existing good practices

AND THE END?

An advanced control system, a digital platform would be great to improve the service even more.

I will finally get a chance to receive at least some service.



WHAT WE LEARNED

- Co-creation process showed its full potential as both end-users and other key stakeholders were actively participating in the process.

